From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Thursday, June 30, 2016 11:17 AM **To:** Finn, Paul L CIV DLA DISTRIBUTION (US)

**Subject:** FW: High Rise OT Sign Ups

Total Storage: 515 hrs

Saturday OT (includes 1st & 2nd shifts):

High Rise - 360 hrs (214hrs/ 146hrs) Active Items - 155 hrs (104hrs/ 51 hrs)

----Original Message-----

From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 29, 2016 10:47 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: High Rise OT Sign Ups

Sir,

The High Rise has 360 hours signed up for Saturday.

V/r,

Brad Yiengst High Rise Manager DLA Susquehanna (D) 717.770.8581 (C) 717.926.4516

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Thursday, June 30, 2016 9:56 AM

**To:** Finn, Paul L CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA DISTRIBUTION

(US)

Subject: RE: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS

Paul,

You requested we send the info to you, so I did so on Tuesday with a question for you clarify if you thought differently than I did on what was needed for storage, but I may have missed your response. My apologies, I was under the impression you were consolidating for the EDC and were sending in.

I did talk to Janet Swisher yesterday and update her that I did not think Storage had any requirements for this training (after that email came out), so Storage is covered.

Thanks, Shane

----Original Message-----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 30, 2016 8:33 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Thomas, George D CIV

DLA DISTRIBUTION (US); Nixon, Stephanie L CIV (US)

Subject: RE: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS

This was to be completed yesterday. Have you sent your WPM list as required?

----Original Message-----

From: Finn, Paul L CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 29, 2016 8:32 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Thomas, George D CIV

DLA DISTRIBUTION (US); Nixon, Stephanie L CIV (US)

Subject: FW: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS

Importance: High

Need all lists today for submission to Training: Mike Watson. Thanks, Paul

----Original Message-----

From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 28, 2016 12:48 PM To: Finn, Paul L CIV DLA DISTRIBUTION (US)

Cc: Simpson, Andrew H CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US); Mantz, Shane L CIV DLA DISTRIBUTION

(US); Thomas, George D CIV DLA DISTRIBUTION (US)

Subject: FW: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS

Importance: High

Paul,

Did I miss the email assigning this tasking to a person in the EDC?

If so, request to know who I should be coordinating this with? Very short suspense that Commander asked us to meet.

Thanks Fran

Fran Flynn EDC PACOUT 717-770-4925

----Original Message-----

From: Watson, Michael D CIV DLA (US) Sent: Friday, June 24, 2016 3:05 PM

To: Northrup, John D CIV (US) <John.Northrup@dla.mil>; Finn, Paul L CIV DLA DISTRIBUTION (US) <Paul.Finn@dla.mil>; Watt, Michael R CIV DLA DISTRIBUTION (US) <Michael.Watt@dla.mil>; Potts, Jenny R CIV DLA DISTRIBUTION (US) <JENNY.POTTS@DLA.MIL>; Flynn, Bryan C CIV DLA DISTRIBUTION (US) <Bryan.Flynn@dla.mil>; Mcclure, Michelle L CIV (US) <Michelle.McClure@dla.mil>; Urey, Ronda G CIV DLA DISTRIBUTION (US) <Ronda.Urey@dla.mil>; Turnage, Dennis L CIV (US) <Dennis.Turnage@dla.mil>; Thomas, George D CIV DLA DISTRIBUTION (US) <george.thomas@dla.mil>; Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) <Francis.Flynn@dla.mil>; Mantz, Shane L CIV DLA DISTRIBUTION (US) <Shane.Mantz@dla.mil>; Plevich, William P CIV DLA DISTRIBUTION (US) <William.Plevich@dla.mil>; Hahn, Gregory C CIV DLA DISTRIBUTION (US) <Gregory.Hahn@dla.mil>; Lacey, Theodore E CIV DLA DISTRIBUTION (US) <Theodore.Lacey@dla.mil>; Hillman, George E Jr CIV DLA DISTRIBUTION (US) <George.Hillman@dla.mil>; Wood, David W CIV (US) <David.Wood@dla.mil>; Vasiloff, George M Jr CIV DLA DISTRIBUTION (US) <George.Vasiloff@dla.mil> Cc: Barnes, Brent E CIV DLA DISTRIBUTION (US) <Brent.Barnes@dla.mil>; Freeman, Jacob H LTC USARMY DLA DISTRIBUTION (US) <Jacob.freeman@dla.mil>; New, Corey A COL USARMY DLA (US) <Corey.New@dla.mil>; Swisher, Janet L CIV (US) <Janet.Swisher@dla.mil>

Subject: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS

Importance: High

All,

This is very short fused....

Last week I mentioned that LMS was going through a reset and that many people would get notifications that curriculum will be removed from their accounts. I was given this spreadsheet today to populate and report back with. In it you will see tabs for Storage and Handling of HAZMAT, HAZMAT Preparer Cert, DoD WPM, Pack 1A, Pack 1B, and D2 (DEMIL PAB).

In each of these tabs I need the divisions to identify and plug in names of people who should have the training as a mandatory requirement based on what they do.

- 1. Assign someone in your division to collect and document the names onto this spreadsheet.
- 2. Send the spreadsheet to Janet Swisher for consolidation 3. My team has been given permission to upload the results into LMS

Please get this done, major league important we get this accomplished. I have to report results to J9/OM NLT Wednesday June 29th.

Thank you

Mike

Michael D. Watson Training Management Supervisor DLA Distribution Susquehanna, Pennsylvania Office (717)-770-3095 Fax (717)-770-4205

"It aint about how hard you can hit, it's about how hard you can GET HIT and keep moving forward, THAT'S HOW WINNING GETS DONE!"

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 29, 2016 4:30 PM

**To:** Finn, Paul L CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US)

**Subject:** Storage Branch ARIES Quality Error Summary

Paul,

Per your request, below are the details for all of Storage Branch with respect to ARIES quality defects. Root causes and solutions to these issues are another topic for a later date.

Overall, Storage Branch had 407 Total entries in the Portal for the month of June - High Rise (350) and Active Items (57).

Of the entries, 287 were failed audits (70.2%) - High Rise (239) and Active Items (48)

Top 3 locations were DB (133), DR (63), and DT (52).

KB Shift (b) (6) lead the pack with 241 overall, 146 of those Failed (HR- 124; AI - 22). 1st Shift (KA & KD) weren't far behind at 115 Failed in the HR and 26 Failed in AI.

Breakdown (Tot Entries/ FAIL): KA/ KD High Rise: 135/115 KA/ KD Active Items: 31/26 KB HR & A/I: 241/146

Top issue/discrepancy causing failure was ISDRs at 187 of the 287 (65.2%), followed by FMS (62) and ICD (37).

### KA/ KD High Rise Summary:

Total of 135 entries/ 115 failures for the month of June. The greatest number of errors for my team is by Supervisor (b) (6) 29.

```
(b) (6)
                Total of 20 with (b) (6)
                                                                having 4.
(b) (6)
               : Total of 21 with (b) (6)
                                                              having 3.
              : Total of 14 with (b) (6)
(b) (6)
                                                                          Total of 17 with (b) (6)
                                                                                                        having 6.
(b) (6)
              : Total of 15 with (b) (6)
                                              having 4.
(b) (6)
           : Total of 29 with (b) (6)
                                         having 8.
(b) (6)
                RDO today. Total of 19 with (b) (6) with 5.
```

#### KA/ KD Active Items Summary:

Total of 31 entries/ 26 failures for the month of June. The greatest number of errors for my team is by (b) (6) 10.

(b) (6) : Total of 5, with (b) (6) having 4.

```
(b) (6) : Total of 10, with (b) (6) having 7.
(b) (6) : Total of 5, with (b) (6) having 5.
(b) (6) : Total of 11, with (b) (6) having 10.
```

#### **KB Summary:**

Total of 241 entries/ 146 failures for the month of June. The greatest number of failures for my team is by (b) (6) 27.

(b) (6) : Total of 17 errors, 1 CCN not assigned, 3 FMS errors, 1 overage. 10 shorts, 1 NPP and 1 wrong material. (b) (6) has a total of 5 errors for the month June. I have already re-trained (b) (6) has a total of 5 errors He will be re-trained 06/30/2016. (b) (6) : Total of 4 errors. The greatest number of errors on my team is (b) (6) with 2. (b) (6) : Total of 26 Errors so far for the month of June. The greatest number of errors on my team are by (b) (6) In an effort to correct quality issues I have begun to conduct regular spot checks of (b) (6) work to find potential causes. Additionally, if the issues continue I have communicated with the employee that we will develop a corrective action plan together that will likely involve one on one training. : Total errors for the month of June was 23; 8 overages, 10 shortages, and 5 No errors. The greatest number of errors on my team were by (b) (6) who had 3. : Total of 27 errors thus far the month of June. The greatest number of errors on my team is (b) (6) (b) is detailed on KD shift. (b) (6) : Total errors of 18. The team member with the most errors is (b) (6) with 5 errors. (b) (6) : Total of 34 errors - 25 Critical errors; 2 Non-Critical errors 7 \*No errors; The greatest number of errors for June on my team are by (b) (6) both coming in at 6 apiece. : Total of 37 errors with 19 being no error. (b) (6) had the most amount of errors with 3.

### Thanks,

Shane L. Mantz

DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 29, 2016 3:46 PM

To: Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

**Subject:** FW: Saturday O/T

FYI...

-----Original Message-----

From: (b) (6)

Sent: Wednesday, June 29, 2016 3:17 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: Saturday O/T

I am willing to work (b) (6)



From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 29, 2016 3:46 PM

To: Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

**Subject:** FW: OT

FYI..

-----Original Message-----

From: (b) (6)

Sent: Wednesday, June 29, 2016 3:19 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: OT

I would like to work (b) (6)

Thank you.



From: Mantz, Shane L CIV DLA DISTRIBUTION (US)
Sent: Wednesday, June 29, 2016 10:01 AM

To: Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

**Subject:** FW: Overtime Hours

Will need the same from KB shift, since (b) is on vacation.

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 29, 2016 9:53 AM

To: Cammack, James C Sr CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

**Subject: Overtime Hours** 

In the absence of (b) (6), who collects up all the OT hours and summaries those?

Thanks,

Shane L. Mantz

DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Wednesday, June 29, 2016 9:59 AM **To:** Finn, Paul L CIV DLA DISTRIBUTION (US)

**Subject:** Hours Worked Cap?

Paul,

Is there any set rules on how many days in a week someone can work/ days in a row/ hours total in a pay period?

It appears (b) (6) is working a lot of hours, still helping out in Mission Receiving - I'm okay with that if they still need the help and have the hours avail - just looking for clarification if anything is in place.

Note: digging into attendance info for planning file, and looks like (b) (6) worked 112 hrs last pay period with 32 hrs of OT. Don't know if there are any eyebrows going to be raised by that.

Thanks,

Shane L. Mantz

DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 29, 2016 9:24 AM To: Finn, Paul L CIV DLA DISTRIBUTION (US); Lippert, Joshua V CIV DLA DISTRIBUTION (US) Cc: Greene, James M CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US); Thomas, Shawn L CIV (US); Peterson, Lisa L CIV (US); Biles, Telacy D CIV (US); Carbaugh, Robert A Sr CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US) **Subject:** RE: ACTIONS REQUIRED: STORAGE BRANCH Adding James Cammack (Active Items Manager) who was accidentally left off. Please let us know when this is rescheduled for. ----Original Message-----From: Finn, Paul L CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 12:24 PM To: Lippert, Joshua V CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US) Cc: Greene, James M CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US); Thomas, Shawn L CIV (US); Peterson, Lisa L CIV (US); Biles, Telacy D CIV (US); Carbaugh, Robert A Sr CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Subject: RE: ACTIONS REQUIRED: STORAGE BRANCH Joshua, (b) (6) . We can look at the following week. Thanks, Paul ----Original Message-----From: Lippert, Joshua V CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 10:38 AM To: Finn, Paul L CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US) Cc: Greene, James M CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US); Thomas, Shawn L CIV (US); Peterson, Lisa L CIV (US); Biles, Telacy D CIV (US); Carbaugh, Robert A Sr CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Subject: RE: ACTIONS REQUIRED: STORAGE BRANCH

Hi Paul,

We had a meeting come up for tomorrow, so could we reschedule the inventory of your MHE for Friday, July 1st, at 1100? I appreciate your help with this, and apologize for the inconvenience.

v/r

Joshua Lippert
Accountable Property Manager
DLA Distribution J7- AF
2001 Mission Drive

New Cumberland, PA 17070 (717) 770-5074 Joshua.lippert@dla.mil

----Original Message----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Monday, June 27, 2016 9:04 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Lippert, Joshua V CIV DLA DISTRIBUTION (US)

Cc: Greene, James M CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US); Thomas, Shawn L CIV (US); Peterson, Lisa L

CIV (US); Biles, Telacy D CIV (US); Carbaugh, Robert A Sr CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Subject: ACTIONS REQUIRED: STORAGE BRANCH

To All,

All MHE will require staging NLT 1100 Wednesday 29 June. All DK equipment will be staged along bowling alley for hands on inventory. All Active Items equipment will be staged on New Active Items side. Storage Management and Accountable Property Manager will inventory during the lunch break. 1100-1130.

Thank You,
Paul L. Finn
DLA Distribution Depot Susquehanna
EDC Division
Operations Manager
Phone: 717-770-6087

Email: Paul.Finn@dla.mil

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Monday, June 27, 2016 8:40 AM

To: Lippert, Joshua V CIV DLA DISTRIBUTION (US); Finn, Paul L CIV DLA DISTRIBUTION (US)

Cc: Greene, James M CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US)

Subject: RE: FY16 Hand Receipt Inventory -- DDSP091

I have interviews Today and Tomorrow in the morning, but Weds thru Fri would work for me.

----Original Message----

From: Lippert, Joshua V CIV DLA DISTRIBUTION (US)

Sent: Monday, June 27, 2016 7:40 AM To: Finn, Paul L CIV DLA DISTRIBUTION (US)

Cc: Greene, James M CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US)

Subject: RE: FY16 Hand Receipt Inventory -- DDSP091

Good morning Paul,

Are you or your personnel available this week so we can conduct this inventory? Please let us know a convenient day, and 1100 will work fine.

Thank you,

Joshua Lippert
Accountable Property Manager
DLA Distribution J7- AF
2001 Mission Drive
New Cumberland, PA 17070
(717) 770-5074
Joshua.lippert@dla.mil

----Original Message-----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 7:47 AM

To: Lippert, Joshua V CIV DLA DISTRIBUTION (US)

Cc: Greene, James M CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US)

Subject: RE: FY16 Hand Receipt Inventory -- DDSP091

Joshua,

I'll look at a date, we typically complete the inventory at 1100, while employees are at lunch. All MHE gets staged in two areas for quick hands on. Shane Mantz will be present because he'll be taking over the hand receipt for Storage Branch.

Thanks, Paul

----Original Message-----

From: Lippert, Joshua V CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 7:37 AM
To: Finn, Paul L CIV DLA DISTRIBUTION (US)
Cc: Greene, James M CIV DLA DISTRIBUTION (US)
Subject: FY16 Hand Receipt Inventory -- DDSP091

Hi Paul,

Please let me know when a convenient date and time is to conduct your annual hand receipt inventory. I've attached a listing of the equipment currently on your hand receipt.

Thank you,

Joshua Lippert
Accountable Property Manager
DLA Distribution J7- AF
2001 Mission Drive
New Cumberland, PA 17070
(717) 770-5074
Joshua.lippert@dla.mil

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 29, 2016 7:14 AM

**To:** Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

**Subject:** RE: Work Order WO000000493527: Status has been updated to Completed.

Copy, thanks.

----Original Message----

From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 29, 2016 5:25 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Work Order WO000000493527: Status has been updated to Completed.

Got it.

V/r,

Brad Yiengst High Rise Manager DLA Susquehanna (D) 717.770.8581 (C) 717.926.4516

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 28, 2016 2:46 PM

To: Anderson, Shelly R CIV (US); Barber, James A CIV (US); Cammack, James C Sr CIV (US); Carbaugh, Robert A Sr CIV (US); Coates, Joshua C CIV DLA INFO OPERATIONS (US); Darrah, Daniel E CIV (US); Donald, Stephanie M CIV (US); Drust, Jesse A CIV DLA DISTRIBUTION (US); Dunkle, Zachary A CIV DLA DISTRIBUTION (US); Enders, Jason R CIV (US); Gossard, Aron M CIV DLA DISTRIBUTION (US); Johnson, Allen W CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Marlin, Jessie W CIV (US); Neely, Lawana CIV (US); Paganbonilla, Jose A CIV (US); Peterson, Lisa L CIV (US); Powley, Jason C CIV DLA DISTRIBUTION (US); Schiebold, Warren L Jr CIV (US); Shaffer, Ty B LT USN DLA DISTRIBUTION (US); Smeltz, Lori P CIV DLA DISTRIBUTION (US); Spangler, Mick D CIV (US); Sutley, Eugene E CIV (US); Thomas, Shawn L CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Subject: FW: Work Order WO000000493527: Status has been updated to Completed.

Please confirm whether or not you see the DDSP Storage Branch Mailbox in your Outlook calendars now - should be good to go.

----Original Message-----

From: ITSM System [mailto:DO NOT REPLY ITSM PROD@dla.mil]

Sent: Tuesday, June 28, 2016 8:51 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: Work Order WO000000493527: Status has been updated to Completed.

https://prod.eitsm.dla.mil/arsys/servlet/ViewFormServlet?form=NTE%3aNotifier&server=prod.eitsm.dla.mil&eid=NTS0000003388855

Completion notification:

Work Order WO000000493527 has been completed.

Requested For: Shane Mantz

Requested By:

Summary: Group Mailbox Access Request Existing

Status: Completed Priority: Low

The greatest number of errors on my team are by (b) (6)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 29, 2016 7:14 AM To: Shaffer, Ty B LT USN DLA DISTRIBUTION (US) Subject: RE: ACTION/REQUIRED Audit test for All Supervisors/Managers Thanks Ty ----Original Message-----From: Shaffer, Ty B LT USN DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 11:10 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: RE: ACTION/REQUIRED Audit test for All Supervisors/Managers **KB Storage Error Report** Total: 239 Errors CCN Not Assigned: 3 FMS-0: 16 FMS-S: 20 No Error: 84 NPP: 6 0:34 S: 64 Other: 2 W: 10 Supervisor Break Down: (b) (6) 18 and 1 No error nd 3 No error and 17 No error nd 7 No error and 5 No error 7 and 10 No error and 34 No error 6 and 5 No error (b) (6) My team has a total of 17 errors, 1 CCN not assigned, 3 FMS errors, 1 overage. 10 shorts, 1 NPP and 1 wrong material. has a total of 5 errors for the month June. I have already re-trained (b) (6) has a total of 5 errors He will be re-trained 06/30/2016. (b) (6) My team had a total of 4 errors. The greatest number of errors on my team is (b) (6) with 2. (b) (6) 26 Errors so far for the month of June.

In an effort to correct quality issues I have begun to conduct regular spot checks of (b) (6) work to find potential causes. Additionally, if the issues continue I have communicated with the employee that we will develop a corrective action plan together that will likely involve one on one training.

### (b) (6)

My teams grand total of errors for the month of June was 23-8 overages, 10 shortages, and 5 No errors. The greatest number of errors on my team were by (b) (6) who had 3.

### (b) (6)

KB 11 had a total of 27 errors thus far the month of June.

The greatest number of errors on my team is (b) (6) ,6.

(b) is detailed on KD shift.

### (b) (6)

I have a total errors of 18.

The team member with the most errors is (b) (6) with 5 errors.

### (b) (6)

25 Critical errors

2 Non-Critical errors

7 \*No errors

Total = 34

The greatest number of errors for June on my team are by (b) (6) both coming in at 6 apiece.

### (b) (6)

My team had a total of 37 errors with 19 being no error. (b) (6) had the most amount of errors with 3.

----Original Message-----

From: Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

Sent: Tuesday, June 28, 2016 10:36 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: ACTION/REQUIRED Audit test for All Supervisors/Managers

**KB Storage Error Report** 

Total: 239 Errors CCN Not Assigned: 3

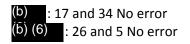
FMS-S: 20 No Error: 84 NPP: 6 0:34 S: 64 Other: 2

W: 10

FMS-0: 16

Supervisor Break Down:

18 and 1 No error nd 3 No error and 17 No error nd 7 No error and 5 No error 7 and 10 No error



V/r, LT Ty Shaffer

----Original Message----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 28, 2016 8:00 AM

To: Anderson, Shelly R CIV (US); Barber, James A CIV (US); Cammack, James C Sr CIV (US); Carbaugh, Robert A Sr CIV (US); Coates, Joshua C CIV DLA INFO OPERATIONS (US); Darrah, Daniel E CIV (US); Donald, Stephanie M CIV (US); Drust, Jesse A CIV DLA DISTRIBUTION (US); Dunkle, Zachary A CIV DLA DISTRIBUTION (US); Enders, Jason R CIV (US); Gossard, Aron M CIV DLA DISTRIBUTION (US); Johnson, Allen W CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Marlin, Jessie W CIV (US); Neely, Lawana CIV (US); Paganbonilla, Jose A CIV (US); Peterson, Lisa L CIV (US); Powley, Jason C CIV DLA DISTRIBUTION (US); Schiebold, Warren L Jr CIV (US); Shaffer, Ty B LT USN DLA DISTRIBUTION (US); Smeltz, Lori P CIV DLA DISTRIBUTION (US); Spangler, Mick D CIV (US); Sutley, Eugene E CIV (US); Thomas, Shawn L CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Cc: Finn, Paul L CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US) Subject: RE: ACTION/REQUIRED Audit test for All Supervisors/Managers

Storage Team,

Please send all of your responses to your Managers, so we can compile as a Branch and no inundate Paul and John's inboxes.

Brad/James/Ty,

Please consolidate for your Supes, add your responses, and then send consolidated to me so I can pull together and send one email to Paul and John.

DUE: NLT end of shift today (14:30 for 1st shift, 23:00 for 2nd shift).

Thanks, Shane

----Original Message-----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Monday, June 27, 2016 12:33 PM To: Dist Susquehanna K1 Supervisors

Cc: Northrup, John D CIV (US); Bickel, Diana J CIV (US)

Subject: ACTION/REQUIRED Audit test for All Supervisors/Managers

Importance: High

Team,

This is a Mandatory test for all Mgmt./Supervisors, the answers are provided if you know where to go. Send your answers to myself and John Northrup.

June 2016

Supervisors, GS09/WS.

Grand Total of Audit errors. i.e. If I'm Supervisor Joe Cool my team had 10 errors thus far for the month of June. The greatest number of errors on my team are by Joe Not So Cool, 6.

Managers, GS11.

Grand Total of Audit errors for your Team, i.e. If I'm Manager Super Star, my team had 35 errors. The greatest number of errors for my Team are by Supervisor Joe Cool, 15.

Branch Chiefs, GS12.

Grand Total of Audit errors for my Branch, i.e. If I'm Branch Chief Shooting Star, my Branch had 70 errors. The greatest number of errors for my Team are by Manager Super Star, 30.

Thank You,
Paul L. Finn
DLA Distribution Depot Susquehanna
EDC Division
Operations Manager
Phone: 717-770-6087

Email: Paul.Finn@dla.mil

"If your actions inspire others to dream more, learn more, do more, and become more, you are a leader."

-- John Quincy Adams

"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives."

**Ross Perot** 

Lead and inspire people. Don't try to manage and manipulate people. Inventories can be managed but people must be led.

**Subject:** Production Accountability Program Planning

**Location:** Drew's Area

Start:Tue 7/5/2016 3:00 PMEnd:Tue 7/5/2016 4:00 PM

**Show Time As:** Tentative

**Recurrence:** (none)

Meeting Status: Not yet responded

Organizer: Mantz, Shane L CIV DLA DISTRIBUTION (US)
Required Attendees: Simpson, Andrew H CIV DLA DISTRIBUTION (US)

Drew -

Per our brief discussion yesterday, I'd like to meet to discuss the approach to increased accountability, standardized format across the EDC, and my initial thoughts/ your initial thoughts on how we do this.

Thanks, Shane

Subject: (b) (6)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 2:43 PM To: Finn, Paul L CIV DLA DISTRIBUTION (US) Subject: RE: (b) (6) Copy, thanks. Also - on OT, supervisors and employees are asking - before shift/ after shift/ working 12's, 11's, etc. I told them all after shift and only the 5/8/10 that was put out. What do we normally do/ what works/ what doesn't? Thanks. ----Original Message-----From: Finn, Paul L CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 2:34 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: RE: (b) (6) Shane, Also recommend taking this course to understand responsible accommodations process for DLA, new course all managers/supervisors are required to complete, it's on LMS. UNDERSTANDING DISABILITY AND REASONABLE ACCOMMODATION FOR SUPERVISORS AND MANAGERS ----Original Message-----From: Finn, Paul L CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 2:31 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: RE: (b) (6) My understanding was he was (b) (6) (b) (6) James and Brad were to complete research to find out why the (b) (6) was still ongoing. Paul ----Original Message-----From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 2:28 PM To: Finn, Paul L CIV DLA DISTRIBUTION (US) Subject: FW: (b) (6) Do you know the history here? ----Original Message-----From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 12:32 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US)

Sir,

Would like to speak with you concerning (b) (6) is a Material Handler working in Active Items. There is no (b) (6)

I would like to have (b) (6) returned to the High Rise. He can be loaned out from there along with the rest of his team under Supervisor Coates.

V/r,

Brad Yiengst High Rise Manager DLA Susquehanna (D) 717.770.8581 (C) 717.926.4516

Sent: Friday, June 24, 2016 3:05 PM

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 2:44 PM To: Finn, Paul L CIV DLA DISTRIBUTION (US) Subject: FW: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS I don't believe we have any training requirements, but I could be wrong - Brad also seems to think not so. ----Original Message-----From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 10:06 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: RE: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS None that I am aware of. V/r, **Brad Yiengst** High Rise Manager **DLA Susquehanna** (D) 717.770.8581 (C) 717.926.4516 ----Original Message-----From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Monday, June 27, 2016 8:45 AM To: Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US); Shaffer, Ty B LT USN DLA **DISTRIBUTION (US)** Subject: FW: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS Importance: High Are there any positions we have that would be subject to this training? I'm not sure if Pack 1A, 1B, etc refers to a Hazmat Pack and this is for the Hazmat buildings only, or if this applies to us. Thanks. ----Original Message-----From: Watson, Michael D CIV DLA (US)

Potts, Jenny R CIV DLA DISTRIBUTION (US); Flynn, Bryan C CIV DLA DISTRIBUTION (US); Mcclure, Michelle L CIV (US); Urey, Ronda G CIV DLA DISTRIBUTION (US); Turnage, Dennis L CIV (US); Thomas, George D CIV DLA DISTRIBUTION (US); Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Plevich, William P CIV DLA DISTRIBUTION (US); Hahn, Gregory C CIV DLA DISTRIBUTION (US); Lacey, Theodore E CIV DLA DISTRIBUTION (US);

To: Northrup, John D CIV (US); Finn, Paul L CIV DLA DISTRIBUTION (US); Watt, Michael R CIV DLA DISTRIBUTION (US);

Hillman, George E Jr CIV DLA DISTRIBUTION (US); Wood, David W CIV (US); Vasiloff, George M Jr CIV DLA DISTRIBUTION (US)

Cc: Barnes, Brent E CIV DLA DISTRIBUTION (US); Freeman, Jacob H LTC USARMY DLA DISTRIBUTION (US); New, Corey A COL USARMY DLA (US); Swisher, Janet L CIV (US)

Subject: URGENT! FY 17 MANDATORY TRAINING REQUIREMENTS

Importance: High

All,

This is very short fused....

Last week I mentioned that LMS was going through a reset and that many people would get notifications that curriculum will be removed from their accounts. I was given this spreadsheet today to populate and report back with. In it you will see tabs for Storage and Handling of HAZMAT, HAZMAT Preparer Cert, DoD WPM, Pack 1A, Pack 1B, and D2 (DEMIL PAB).

In each of these tabs I need the divisions to identify and plug in names of people who should have the training as a mandatory requirement based on what they do.

- 1. Assign someone in your division to collect and document the names onto this spreadsheet.
- 2. Send the spreadsheet to Janet Swisher for consolidation 3. My team has been given permission to upload the results into LMS

Please get this done, major league important we get this accomplished. I have to report results to J9/OM NLT Wednesday June 29th.

Thank you

Mike

Michael D. Watson
Training Management Supervisor
DLA Distribution Susquehanna, Pennsylvania Office (717)-770-3095 Fax (717)-770-4205

"It aint about how hard you can hit, it's about how hard you can GET HIT and keep moving forward, THAT'S HOW WINNING GETS DONE!"

(C) 717.926.4516

Mantz, Shane L CIV DLA DISTRIBUTION (US) From: Sent: Tuesday, June 28, 2016 2:28 PM Finn, Paul L CIV DLA DISTRIBUTION (US) To: FW: (b) (6) **Subject:** Do you know the history here? ----Original Message-----From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 12:32 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US) Subject: (b) (6) Sir, Would like to speak with you concerning (b) (6) is a Material Handler working in Active Items. There is no (b) (6) I would like to have (b) (6) returned to the High Rise. He can be loaned out from there along with the rest of his team under Supervisor Coates. V/r, **Brad Yiengst** High Rise Manager DLA Susquehanna (D) 717.770.8581

Mantz, Shane L CIV DLA DISTRIBUTION (US) From: Tuesday, June 28, 2016 2:28 PM Sent: Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US) To: RE: (b) (6) **Subject:** What started his move to Active Items? ----Original Message-----From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Sent: Tuesday, June 28, 2016 12:32 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US) Subject: (b) (6) Sir, Would like to speak with you concerning (b) (6) is a Material Handler working in Active Items. There is no (b) (6) I would like to have (b) (6) returned to the High Rise. He can be loaned out from there along with the rest of his team under Supervisor Coates. V/r,

Brad Yiengst High Rise Manager DLA Susquehanna (D) 717.770.8581 (C) 717.926.4516

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Tuesday, June 28, 2016 2:27 PM

**To:** Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Subject: RE: ACTION/REQUIRED Audit test for All Supervisors/Managers

### Thanks Brad

----Original Message-----

From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 28, 2016 12:34 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

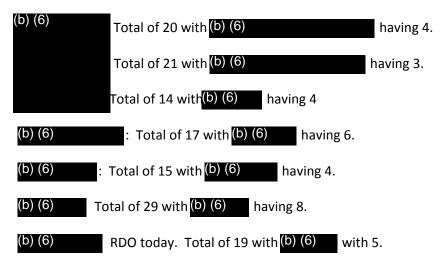
Cc: Barber, James A CIV (US); Coates, Joshua C CIV DLA INFO OPERATIONS (US); Gossard, Aron M CIV DLA DISTRIBUTION (US); Paganbonilla, Jose A CIV (US); Powley, Jason C CIV DLA DISTRIBUTION (US); Schiebold, Warren L Jr CIV (US); Sutley,

Eugene E CIV (US)

Subject: RE: ACTION/REQUIRED Audit test for All Supervisors/Managers

Sir,

### As requested:



KA/KD High Rise has a total of 135 errors for the month of June. The greatest number of errors for my team is by (b) (6)

V/r,

Brad Yiengst High Rise Manager DLA Susquehanna (D) 717.770.8581 (C) 717.926.4516 ----Original Message----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 28, 2016 8:00 AM

To: Anderson, Shelly R CIV (US); Barber, James A CIV (US); Cammack, James C Sr CIV (US); Carbaugh, Robert A Sr CIV (US); Coates, Joshua C CIV DLA INFO OPERATIONS (US); Darrah, Daniel E CIV (US); Donald, Stephanie M CIV (US); Drust, Jesse A CIV DLA DISTRIBUTION (US); Dunkle, Zachary A CIV DLA DISTRIBUTION (US); Enders, Jason R CIV (US); Gossard, Aron M CIV DLA DISTRIBUTION (US); Johnson, Allen W CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Marlin, Jessie W CIV (US); Neely, Lawana CIV (US); Paganbonilla, Jose A CIV (US); Peterson, Lisa L CIV (US); Powley, Jason C CIV DLA DISTRIBUTION (US); Schiebold, Warren L Jr CIV (US); Shaffer, Ty B LT USN DLA DISTRIBUTION (US); Smeltz, Lori P CIV DLA DISTRIBUTION (US); Spangler, Mick D CIV (US); Sutley, Eugene E CIV (US); Thomas, Shawn L CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Cc: Finn, Paul L CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US) Subject: RE: ACTION/REQUIRED Audit test for All Supervisors/Managers

Storage Team,

Please send all of your responses to your Managers, so we can compile as a Branch and no inundate Paul and John's inboxes.

Brad/James/Ty,

Please consolidate for your Supes, add your responses, and then send consolidated to me so I can pull together and send one email to Paul and John.

DUE: NLT end of shift today (14:30 for 1st shift, 23:00 for 2nd shift).

Thanks, Shane

----Original Message-----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Monday, June 27, 2016 12:33 PM To: Dist Susquehanna K1 Supervisors

Cc: Northrup, John D CIV (US); Bickel, Diana J CIV (US)

Subject: ACTION/REQUIRED Audit test for All Supervisors/Managers

Importance: High

Team,

This is a Mandatory test for all Mgmt./Supervisors, the answers are provided if you know where to go. Send your answers to myself and John Northrup.

June 2016

Supervisors, GS09/WS.

Grand Total of Audit errors. i.e. If I'm Supervisor Joe Cool my team had 10 errors thus far for the month of June. The greatest number of errors on my team are by Joe Not So Cool, 6.

Managers, GS11.

Grand Total of Audit errors for your Team, i.e. If I'm Manager Super Star, my team had 35 errors. The greatest number of errors for my Team are by Supervisor Joe Cool, 15.

Branch Chiefs, GS12.

Grand Total of Audit errors for my Branch, i.e. If I'm Branch Chief Shooting Star, my Branch had 70 errors. The greatest number of errors for my Team are by Manager Super Star, 30.

Thank You,
Paul L. Finn
DLA Distribution Depot Susquehanna
EDC Division
Operations Manager
Phone: 717-770-6087
Email: Paul.Finn@dla.mil

"If your actions inspire others to dream more, learn more, do more, and become more, you are a leader."
-- John Quincy Adams

"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives."

#### **Ross Perot**

Lead and inspire people. Don't try to manage and manipulate people. Inventories can be managed but people must be led.

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Monday, June 27, 2016 8:39 AM To: Shaffer, Ty B LT USN DLA DISTRIBUTION (US) **Subject:** FW: Follow up to our phone conversation FYI... -----Original Message-----From: Bonilla, Karen D CIV DLA DISTRIBUTION (US) Sent: Monday, June 27, 2016 8:05 AM To: Finn, Paul L CIV DLA DISTRIBUTION (US) Cc: Mantz, Shane L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US) Subject: RE: Follow up to our phone conversation They will be observing in DK. Karen Bonilla Accountable Officer **DLA Dist Susquehanna** DSN 771-8424 Com 717-770-8424 ----Original Message-----From: Finn, Paul L CIV DLA DISTRIBUTION (US) Sent: Monday, June 27, 2016 7:45 AM To: Bonilla, Karen D CIV DLA DISTRIBUTION (US) Cc: Bickel, Diana J CIV (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US) Subject: RE: Follow up to our phone conversation If you need any rows, let us know. Also any F2B looks for Storage during this evolution? R/S, Paul ----Original Message-----From: Bonilla, Karen D CIV DLA DISTRIBUTION (US) Sent: Monday, June 27, 2016 7:35 AM To: Finn, Paul L CIV DLA DISTRIBUTION (US) Cc: Bickel, Diana J CIV (US) Subject: FW: Follow up to our phone conversation Importance: High Paul, We will be conducting the observations in the EDC.

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Karen Bonilla Accountable Officer DLA Dist Susquehanna DSN 771-8424 Com 717-770-8424

-----Original Message-----From: Bickel, Diana J CIV (US)

Sent: Friday, June 24, 2016 10:47 AM

To: Bonilla, Karen D CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US); Watt, Michael R CIV DLA DISTRIBUTION (US);

Vasiloff, George M Jr CIV DLA DISTRIBUTION (US); Finn, Paul L CIV DLA DISTRIBUTION (US); Potts, Jenny R CIV DLA

DISTRIBUTION (US); Shoemaker, Jeffrey L CIV DLA DISTRIBUTION (US)

Cc: New, Corey A COL USARMY DLA (US); Barnes, Brent E CIV DLA DISTRIBUTION (US); Wood, David W CIV (US); Murray, Brian C LCDR USN DLA DISTRIBUTION (US); Salcedo, Francisco A Jr CIV DLA DISTRIBUTION (US); Barrett, Michael J CIV DLA DISTRIBUTION (US); Miller, Michael A CIV DLA DISTRIBUTION (US); Sharp, Kevin S CIV DLA DISTRIBUTION (US)

Subject: FW: Follow up to our phone conversation

Importance: High

ALL,

This is to inform you, confirm with Karen Bonilla and Jeff Shoemaker, J3OC, that there will be a team of 5 conducting observations of the B2F count process and results on Monday, 6/27/1, for the purpose of preparing sufficient J3OC POCs to accompany the DOD IG auditors during testing. Those who will be participating from J3OC are:

Kevin Sharp Mike Miller Francisco Salcedo Jeffrey Shoemaker Mike Barrett

Karen Bonilla will meet Mr. Shoemaker and his team in the EDC Lobby, Post 8, at 0830 am. Based on the B2F count workload that drops earlier that morning, Karen and Jeff will determine where the observations will take place. It is estimated this will take no more than 1-2 hours. K1 and K2 Division POCs will need to ensure MHE equipment is made available in the area of the counts. As soon as Karen identifies W/L - and count locations - you will be notified where the counts/observations will take place. At this time - potentially - they could be in either the EDC or Bulk Warehouses.

Any questions, please do not hesitate to contact me.

V/R

Diana

Diana J. Bickel
DLA Distribution Susquehanna PA
Site Audit Readiness Program Manager
717-770-5361 (Office)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Friday, June 24, 2016 3:40 PM

**To:** Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US)

**Subject:** RE: **(b) (6)** 

Let's talk this next week.

-----Original Appointment-----

From: DDSP ADRS

Sent: Friday, June 24, 2016 10:52 AM

To: Biles, Telacy D CIV (US); wrentzel@fmcs.gov; McClendon, Danielle M CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Tedesco, Daniel D (Dan) CIV DLA HUMAN RESOURCES (US); Rogers, Kim S CIV DLA HUMAN RESOURCES (US); Marshall, Jodi A CIV DLA DISTRIBUTION (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Boutselis, Robert L CIV (US); Elliott, Randolph A Jr CIV (US); Dickerson,

Valarie R CIV (US); (b) (6)

Subject: (b) (6)

When: Wednesday, July 20, 2016 9:00 AM-10:00 AM (UTC-05:00) Eastern Time (US & Canada).

Where: Room 210C Purple Room

### (b) (6)

Supervisor: Telacy Biles

Next Level Manager: Brad Yiengst

Union Rep: Valarie Dickerson

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Friday, June 24, 2016 6:56 AM To: Finn, Paul L CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US) Cc: Yiengst, Bradley P CIV DLA DISTRIBUTION (US) **Subject: Files** FYI... Mantz, Shane L CIV DLA DISTRIBUTION (US)good morning sir not surei f you're tracking, but the WIP file hasn't updated for today yet i don't believe. 6:44 AMLeader, Kevin D CIV (US)I'll look into now 6:44 AMMantz, Shane L CIV DLA DISTRIBUTION (US)thank you neither has the hrly capability file. but the Wrkld file has 6:45 AMLeader, Kevin D CIV (US)Looks like Bill has them open and is working them now 6:45 AMMantz, Shane L CIV DLA DISTRIBUTION (US)copy, thanks. 6:46 AMMantz, Shane L CIV DLA DISTRIBUTION (US)FYI - Paul Finn is now doing a 0700 daily meeting where he wants us to review all the data and metrics for the day, so the data is critical to being ready for that mtg.

6:47 AMLeader, Kevin D CIV (US)Roger that. It's not normally done this late.

6:48 AMMantz, Shane L CIV DLA DISTRIBUTION (US)thank you sir

Thanks,

Shane L. Mantz

DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Friday, June 24, 2016 6:48 AM

**To:** Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

**Subject:** RE: Employee Feedback Boards

Thank you for sharing. I'm trying to learn and learned a while ago to certainly not rush to judgement on people or situations. Even guys like Bootsellis, I'm trying to understand where he's coming from and hope I can at least understand why he acts the way he does. As far as goes, I'm trying to get into his head as well. I think he's very smart, but he also has a very rigid way of looking at things because of his singular upbringing at UPS. UPS, like Amazon, has a very hard-line, high-stress, accountability model where when you put out direction, it is followed and if not people are held accountable. I think (I could be wrong) that struggles with why managers don't do what he's said - some of it may have been because of the lack of communication from higher, but as an outsider coming in with subconscious expectations of what Managers and Supervisors do, I too am having to readjust those expectations because what DLA has taught you guys really isn't what right looks like for managing a warehouse (and papears to be frustrated trying to teach too with a similar view of what right looks like outside DLA).

We'll get there.

----Original Message-----

From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 23, 2016 10:02 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Thanks, Shane. Your confidence in me is appreciated.

I accepted the position in Storage because I wanted to learn and make a difference.

Previously, I worked with Material Handlers that had worked in the High Rise at one time. Each of them have negative stories to tell about Storage and the EDC. These folks were good employees. They accomplished a lot while I was their manager...even received a team quarter of the year award for all of DLA. Each of them warned me not to take the job, but I guess either the money, my pride, or both got the best of me.

After 11 months, I understand each of their stories. I keep the award on my desk. It's the only thing on my desk. It's a constant reminder to me to do right by my employees by allowing them to grow and prosper. Once anyone receives the proper training, tools, and confidence; success is right around the corner.

I came to the EDC as a GS-12 to be the Storage Deputy. On my first day it was explained to me by Mr. Northrup that he doesn't care for 11s or 12s, and that he treats them as if they are the same paygrade. The structure and Chain of Command is set up like no other place I've ever worked. Now, we've introduced another GS-12 to serve as the Branch Chief while our GS-13 continues to send directives to the 1st line supervisors. We have further compounded this problem by dividing Storage and having a 12 over one area and an 11 over the other. Our supervisors and employees are confused. This is not a knock on you. I've purposely stayed away from you during your first two weeks so that you may see these things for yourself. I didn't want you to think that I was a bitter person who was simply here for the paycheck. You have moved out wisely, and you have gained the respect of both (b) (6) and myself. The two of us have been banging our heads against the wall since the day we've arrived, and quite frankly...my head hurts.

In my first week, I attended my first and last Division Staff meeting. We spent 2.5 hours discussing two topics that I had already completed in East Bulk. Consequently, we never moved forward with either topic. Paul instructed me to no longer attend. I don't mind not going. The last thing I want is to spend 3 to 4 hours in a meeting where nothing is ever followed up on. However; there has never been any passdown on information discussed from these meetings. has come into my office on several occasions kicking chairs, throwing papers, and insulting employees as well as other Division Chiefs. I would ultimately find out from LT Combs that the issues that were bothering came from discussions in these Staff meetings that we never shared. I often wondered how I was discussed in these meetings.

I went out on the floor and made my own niche'. I've become respected among the supervisors, FOPs, and the workforce. I've brought observations and suggestions to Paul and all of them have been either refuted or taken to the Division Office and taken credited for. I've sat in on all the Optimization/Strategic Warehousing meetings and provided feedback to both Paul and . The meeting that the attended with you was his first one since I've been a member of the team for 2.5 years.

We've discussed other situations like improvements to DK02 and (b) (6) behavior in the meetings involving Shawn Thomas and Jose Pagan. I've lost a lot of respect for (b) I'm finding it increasingly difficult to work for someone like him. At some point (b) and I will collide. I don't want to be moved to another shift. This is why I've applied for other job opportunities. I would like to have a say in my career moves.

The Deployable Depot job is an interesting one. As a Manager, I would be involved with maintaining the teams' training and preparedness to deploy. The team deals with everything from Transportation including Motor Pool to Maintenance to Production. I haven't heard if I have been selected for the position, but I feel it would be a challenge that I'm better suited and would prepare me more for that future GS13. Until such time; however, I am all about Storage and the team of supervisors under my watch in the High Rise.

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 23, 2016 11:30 AM

To: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Thanks Brad - certainly keep it between us. I had to run to bldg. 89 and do a couple interviews, just got back.

I think you're right, and what I hope hasn't happened (although I fear it has to an extent before of history) is that you're very frustrated, fed up, and looking for a fresh start elsewhere (hence the applying for vacancies out there).

I can't make any guarantees, but I can say this - the way things were run previously is not the way I operate, and not the kind of culture I am going to build. It takes time, but I will take a very hard stand on issues that are impacting Supervisors and Managers and will pull the union in and make us grow together vs. working against one another.

My first step, however, is to make sure all Managers and Supervisors are developed (that has been completely lacking, by evidence of lack of counselings, feedback, and the current state of capability). Until we (and you're the guy in Storage who has the most capability to help me) get our Supervisors and Managers doing all the right things, by the book (not just with respect to MLA/ LOCNOP, but also managing flow, directly labor, achieving performance) - I don't have a leg to stand on to fight that larger fight.

I am starting to fight that fight, but we need to know the magnifying glass with which the Union will start attacking supervisors and managers as I go down this road. We can't let that deter us, and we have to expect better from our people, or we will lose that battle and repeat the apparent history of DLA.

We will get there though, and I think together that we can do that. I just hope you give me some time and trust and help to get there, and can step up and develop these folks like I know you can (but I feel you've not been allowed to/discouraged from and just stopped doing it the best you can).

I have to go to another meeting at 11:30 now, but last thing - stop checking email and enjoy your time off! The fact you are still engaged means you obviously care, and I greatly appreciate that and know we can do this.

Thanks, Shane

-----Original Message-----

From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 23, 2016 9:26 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Paul never had the supervisor or deciding official attend because they have already rendered their decision. Paul's format when dealing with disciplinary issues was that the first line supervisor would present all information to him prior to any write ups. This was to ensure we were following the MLA. He also did this to keep James and I out of the process to be the deciding officials. It worked well with the exception of a few cases (b) (6) where Paul and John allowed the "open door" policy and subsequent rulings to undermine this process.

Paul and I also held several trainings with the supervisors where we role played and discussed the MLA. I have even held sessions to demonstrate John's expectations when "smoke" occurs on the floor.

I heard about the (b) (6) for (b) (6) All prior cases have been sustained with a (b) (6) The Commander has heard all grievances after the ADRs and has (b) (6) each employee. Drew should have known better. It appears that he allows the Union to dictate policy. Why would he ask Randy what he wanted? He should have sustained and allowed the employee to use his rights to grieve it to the Commander or file an EEO case.

Each case has had previous documentation (b) (6)

(b) (6)

A lot of time has been spent by our supervisors, managers, management assistances, and legal to support all these (b) (6)

The Union definitely got over on us with this one.

We have several others being processed for (b) (6) under the same (b) (6) . I am hopeful that we didn't just open the door for more controversy on our rulings.

Two final thoughts, Headquarters has set our staffing at 1607 FTEs. Who do we want to keep? Someone that is above 20% absenteeism? As managers, we are held accountable for our areas performance. How can I be held accountable when we allow LWOP for all occasions, dismiss charges for former military members, and/or allow employees to be absent for more than 20%?

No one likes discipline. But it's part of our jobs. In the government, we give employees ample opportunities to correct behaviors. It's deflating to supervisors, managers, as well as fellow employees when after all these opportunities are exhausted... the employee is still at work and bragging that they are untouchable. Hence, the "culture" problem.

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I apologies for the negativity. I ask that you not share this, but it's frustrating. DLA may well be the easiest place to work, and yet we make it difficult.

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Sent: Thursday, June 23, 2016 8:48 AM

To: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

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Subject: RE: Employee Feedback Boards

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V/r,

Brad Yiengst High Rise Manager DLA Susquehanna (D) 717.770.8581 (C) 717.926.4516

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Subject: RE: Employee Feedback Boards

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Subject: RE: Employee Feedback Boards

Welcome to DDSP.

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Sent: Wednesday, June 22, 2016 2:14 PM

To: Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US); Shaffer, Ty B LT USN DLA

**DISTRIBUTION (US)** 

Subject: FW: Employee Feedback Boards

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I don't expect this to be the last of it, but I think a good message has been sent that our leadership won't allow needless barriers to our team's success.

Robert is going to love working with me:)

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From: New, Corey A COL USARMY DLA (US) Sent: Wednesday, June 22, 2016 12:51 PM

To: Schaming, Timothy J CIV DLA DISTRIBUTION (US); Boutselis, Robert L CIV (US)

Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Tedesco, Daniel D (Dan) CIV DLA HUMAN RESOURCES (US); Sterbutzel, Robert P CIV (US); Elliott, Randolph A Jr CIV (US); Dickerson, Valarie R CIV (US); Engle, Ryan

P CIV (US); Hunziker, Ronald J CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US)

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**COL New** 

Corey A. New COL, U.S. Army

Commander, DLA Distribution Susquehanna Pennsylvania (DDSP)

Office: 717.770.6212 Cell: 717.571.5242 Corey.New@dla.mil

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Subject: RE: Employee Feedback Boards

Mr Mantz,

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You received an opinion from a union rep, on your concept, she recommended you contact the Union President; you did, he responded with a demand to bargain. His determination was that it was a change in working condition and he wanted to bargain. To imply conflict by saying there is "a line in the sand" is to create conflict where there is none. I'm sure that whatever issues Robert sees; and note, I see some myself, will be brought to the table in the requested bargain. To Bargain is not a form of conflict, it may be a form of very formal commination that you're unfamiliar with, but it's not conflict. So please don't look at as such.

I applaud your concern and attempt to better the conditions for the employees under your charge, please just learn the rules of the road before you get behind the wheel.

Tim Schaming
DLA Council 169, VP Dist(E)
AFGE Local 2004 Steward & 4th VP
717-770-6420
Timothy.Schaming@dla.mil

Respect is earned, Honesty is appreciated, Trust is gained, Loyalty is returned

----Original Message----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 8:31 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Tedesco, Daniel D (Dan) CIV DLA HUMAN RESOURCES (US); Schaming, Timothy J CIV DLA DISTRIBUTION (US); Stern, Robert L Sr CIV (US); Elliott, Randolph A Jr CIV (US); Dickerson, Valarie R CIV (US); Engle, Ryan P CIV (US); Hunziker, Ronald J CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

You don't have the Authority to say what is and what isn't a change of working conditions, if you move out with implementation I will move out with submitting an Unfair Labor Practice Charge.

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 8:25 AM

To: Boutselis, Robert L CIV (US)

Subject: RE: Employee Feedback Boards

Robert,

This isn't changing any work conditions, simply requesting feedback from our employees on their struggles and frustrations.

I was simply giving you a heads up and trying to partner together, and remove that "line in the sand" that for some reason you obviously are trying to draw. I mentioned this very concept to Valarie when we talked a few weeks ago, and she saw no issues with it, but just recommended I give you a heads up as a courtesy, which I did.

At the end of the day, are you saying that your opinion is that employees concerns or issues shouldn't be receiving in every way possible from leadership?

This communication device (a dry erase board) does not violate any article in the MLA or change any working conditions.

I would gladly walk you through the process and clarify on use of the dry erase board, but do not intend to negotiate anything or violate any agreements.

I look forward to working more closely together in the future as we both invest in solutions to make the organization and employees work easier, more efficient, and enjoyable.

Shane

----Original Message-----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 7:35 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Shane,

Why are you under the belief that notifying me of changes of working conditions is a curtesy? With you operating under that belief that leads me to believe the following.

You haven't received training on the MLA 2013 or you just don't understand the MLA 2013.

You haven't receive training on the President's (Mr. Barrack Obama) Executive Order regarding Pre-Decisional or you don't understand your obligations to adhering the President's Order.

In closing, if you don't understand your obligations to follow the contract just as well as majority of the first line supervisors, how can you correct supervisory deficiencies when it comes to "communication" when you just informed the President of the Local of a change you were moving out regardless of what I have to say.

Respectfully,

RB

----Original Message----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 7:18 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Shane,

Do you have the Authority to bargain as a Chief Negotiator on behalf of DDSP?

----Original Message-----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 7:12 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: 'Simpson, Andrew (DDSP)'; Northrup, John D CIV (US); New, Corey A COL USARMY DLA (US); 'Tedesco, Daniel (DHRC-N)'; 'Elliott, Randolph (DDSP)'; 'Dickerson, Valarie (DDSP)'; 'Engle, Ryan (DDSP)'; Stern, Robert L Sr CIV (US); Schaming,

Timothy J CIV (US); 'Hunziker, Ronald (DDSP)'

Subject: RE: Employee Feedback Boards

This email correspondence will serve as a Formal Notification to Demand to Bargain the impact and implementation of your proposal in accordance with Article 5 of the MLA 2013. If you have any questions or concerns, please don't hesitate to contact me by phone or email.

### Respectfully,

RB

### 717.7707532

-----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 3:55 PM

To: Boutselis, Robert L CIV (US)

Subject: RE: Employee Feedback Boards

Robert,

Since I'm asking prior to implementing, we don't have any available and I don't believe this is the kind of thing I'll be able to measure with too much solid data.

This supports Article 4, Section 5, by allowing me to ensure that our employees voices are being heard and that Supervisors are solving problems at the lowest level possible. Between you and I, initial observations and feedback from employees lead me to believe that we have some opportunity to focus our efforts on solving front line operator problems, and this is the mechanism I intend to use to ensure they are being a "Servant Leader" and working for our employees that actually deliver on our customer's experience.

I don't foresee any issues - just wanted to give you a courtesy heads up and see if you saw any potential things to make my idea better for our folks.

Pending any of unforeseen concerns, I'm going to move forward and we'll see how it work out.

Thanks, Shane

----Original Message-----

From: Boutselis, Robert L CIV (US) Sent: Tuesday, June 21, 2016 11:21 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

What science or data is available for me to make an assessment? How would this method in addressing concerns improve Article 4 Section 5.? Reminder: Article 4 isn't subjected to Local-Agreements.

Respectfully,

RB

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 9:33 AM

To: Boutselis, Robert L CIV (US)

Cc: Simpson, Andrew H CIV DLA DISTRIBUTION (US)

Subject: Employee Feedback Boards

Importance: High

Hi Robert,

Wanted to give you a quick heads up and get your feedback on an idea I was floating around with the supervisors on how to better understand how we can help employees overcome common, every day process issues they face.

I want to hang some dry erase boards in the Racks, Bins, and in Active Items and DK, that ask employees to quickly jot down what common issues they're facing that myself, our managers, and supervisors can go after to make their jobs easier. The idea would be that the frustrations employees deal with daily (coming into cranes not restocked, connectivity issues, supply issues, equipment issues, etc) can get recorded, and then Supervisors and Managers can provide an update to the employees on the status of getting stuff fixed.

I know some things take a while to get fixed, but I want to keep a spotlight on the most pressing concerns the employees have, and as I learn DLA and what I can do to make employees jobs less stressful and easier to make our goals, I think this would be a good way to attack the things we're struggling with.

I didn't foresee any concerns, but just wanted to run this by you. If the board turns into a negative/ complaint forum, we'll ensure that issues get rephrased or erased (I've seen this turn into finger pointing between shifts at times, which is not the intent - the intent is to make everyone's job easier and support our team).

Please let me know if you need further clarification, want to meet to discuss further, or foresee any issues I may not be anticipating.

Thanks,

Shane L. Mantz

DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

## McNaughton, Sherry L CIV DLA DISTRIBUTION (US)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Thursday, June 23, 2016 11:30 AM

**To:** Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

**Subject:** RE: Employee Feedback Boards

Thanks Brad - certainly keep it between us. I had to run to bldg. 89 and do a couple interviews, just got back.

I think you're right, and what I hope hasn't happened (although I fear it has to an extent before of history) is that you're very frustrated, fed up, and looking for a fresh start elsewhere (hence the applying for vacancies out there).

I can't make any guarantees, but I can say this - the way things were run previously is not the way I operate, and not the kind of culture I am going to build. It takes time, but I will take a very hard stand on issues that are impacting Supervisors and Managers and will pull the union in and make us grow together vs. working against one another.

My first step, however, is to make sure all Managers and Supervisors are developed (that has been completely lacking, by evidence of lack of counselings, feedback, and the current state of capability). Until we (and you're the guy in Storage who has the most capability to help me) get our Supervisors and Managers doing all the right things, by the book (not just with respect to MLA/ LOCNOP, but also managing flow, directly labor, achieving performance) - I don't have a leg to stand on to fight that larger fight.

I am starting to fight that fight, but we need to know the magnifying glass with which the Union will start attacking supervisors and managers as I go down this road. We can't let that deter us, and we have to expect better from our people, or we will lose that battle and repeat the apparent history of DLA.

We will get there though, and I think together that we can do that. I just hope you give me some time and trust and help to get there, and can step up and develop these folks like I know you can (but I feel you've not been allowed to/discouraged from and just stopped doing it the best you can).

I have to go to another meeting at 11:30 now, but last thing - stop checking email and enjoy your time off! The fact you are still engaged means you obviously care, and I greatly appreciate that and know we can do this.

Thanks, Shane

----Original Message-----

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Commander, DLA Distribution Susquehanna Pennsylvania (DDSP)

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717-770-6420
Timothy.Schaming@dla.mil

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Sent: Wednesday, June 22, 2016 8:31 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Tedesco, Daniel D (Dan) CIV DLA HUMAN RESOURCES (US); Schaming, Timothy J CIV DLA DISTRIBUTION (US); Stern, Robert L Sr CIV (US); Elliott, Randolph A Jr CIV (US); Dickerson, Valarie R CIV (US); Engle, Ryan P CIV (US); Hunziker, Ronald J CIV DLA DISTRIBUTION (US)

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Subject: Employee Feedback Boards

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Thanks,

Shane L. Mantz

DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

## McNaughton, Sherry L CIV DLA DISTRIBUTION (US)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Thursday, June 23, 2016 8:48 AM

**To:** Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

**Subject:** RE: Employee Feedback Boards

Does the proposing official (usually supervisor) and Manager attend the Grievances/ ADRs/ etc?

I went to that one on Tues for (b) (6) , only Drew and I were there. Ty wasn't there, Mick wasn't there - are they expected to show up? When I went back and talked to them, they said they don't normally go, and I think Mick said you told him he didn't have to go. I knew next to nothing about the case, past precedence, etc - but Drew had me sign as decision authority. I largely just asked questions about the process and listened, and spoke about needing people to come to work.

What ended up happening was Drew asked Randy what he wanted to do, Randy quoted the DLA 1 book and that it wasn't followed for this case, and said (b) (6) was more applicable, and Drew agreed, so that's what happened.

After the fact, I talked to Mick and told him the outcome, which he wasn't happy with - and I called Kim Rogers.

Apparently that infraction isn't covered by the DLA 1 book, and precedence had been set to move forward with (b) (6)

I'm not trying to second guess Drew, but I feel like Randy got one over on us there.

There's too much grey area.

The biggest issue we have is in the wording of the letter, so I recommended some changes to the letter to Kim, and she agreed that it would be best to explicitly say that (b) (6) is not subject to the progressive discipline prescribed in the Table of Offenses in the 1 book. I think this will help make it crystal clear to employees that when they are put on notice, there won't be leniency and it's not violating the progressive discipline route to terminate this offense.

I think people are trying to do the right thing, and my intent is that you, James, and Ty school every one of your supervisors in the contract and we fully enforce it (to our advantage), and that as I learn it and learn past precedence and fight to support the contract, we do a much better job of a team of knowing it as well as our union counterparts and sticking to it.

It doesn't bother me if a few cases here and there don't go as intended, but Bootsellis is on notice that he has a new guy he has to deal with. But from my observations, he is right that we don't know the contract and legalese as well as him (otherwise we'd be able to build a case that shows he's full of crap most of the time). He's challenging all of us to get smart and enforce the contract - and I agree we need to do that.

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From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 23, 2016 8:35 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Agreed, but difficult to do when the MLA and Chain of Command aren't followed. The "open door" policies kill us when an employee is allowed to go to the Division Chief or Commander, state their side, a ruling is made, and no one is informed of the decision. There is no consistency, and we look like idiots.

V/r,

Brad Yiengst High Rise Manager DLA Susquehanna (D) 717.770.8581 (C) 717.926.4516

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From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 23, 2016 8:30 AM

To: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

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Sent: Thursday, June 23, 2016 8:15 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

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From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 2:14 PM

To: Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Cammack, James C Sr CIV (US); Shaffer, Ty B LT USN DLA

**DISTRIBUTION (US)** 

Subject: FW: Employee Feedback Boards

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From: New, Corey A COL USARMY DLA (US) Sent: Wednesday, June 22, 2016 12:51 PM

To: Schaming, Timothy J CIV DLA DISTRIBUTION (US); Boutselis, Robert L CIV (US)

Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Tedesco, Daniel D (Dan) CIV DLA HUMAN RESOURCES (US); Sterbutzel, Robert P CIV (US); Elliott, Randolph A Jr CIV (US); Dickerson, Valarie R CIV (US); Engle, Ryan P CIV (US); Hunziker, Ronald J CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: FW: Employee Feedback Boards

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**COL New** 

Corey A. New COL, U.S. Army

Commander, DLA Distribution Susquehanna Pennsylvania (DDSP)

Office: 717.770.6212 Cell: 717.571.5242 Corey.New@dla.mil

From: Schaming, Timothy J CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 10:24:17 AM

To: Boutselis, Robert L CIV (US); Mantz, Shane L CIV DLA DISTRIBUTION (US)

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Phone: 717-770-8844

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Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Tedesco, Daniel D (Dan) CIV DLA HUMAN RESOURCES (US); Schaming, Timothy J CIV DLA DISTRIBUTION (US); Stern, Robert L Sr CIV (US); Elliott, Randolph A Jr CIV (US); Dickerson, Valarie R CIV (US); Engle, Ryan P CIV (US); Hunziker, Ronald J CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

You don't have the Authority to say what is and what isn't a change of working conditions, if you move out with implementation I will move out with submitting an Unfair Labor Practice Charge.

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 8:25 AM

To: Boutselis, Robert L CIV (US)

Subject: RE: Employee Feedback Boards

Robert,

This isn't changing any work conditions, simply requesting feedback from our employees on their struggles and frustrations.

I was simply giving you a heads up and trying to partner together, and remove that "line in the sand" that for some reason you obviously are trying to draw. I mentioned this very concept to Valarie when we talked a few weeks ago, and she saw no issues with it, but just recommended I give you a heads up as a courtesy, which I did.

At the end of the day, are you saying that your opinion is that employees concerns or issues shouldn't be receiving in every way possible from leadership?

This communication device (a dry erase board) does not violate any article in the MLA or change any working conditions.

I would gladly walk you through the process and clarify on use of the dry erase board, but do not intend to negotiate anything or violate any agreements.

I look forward to working more closely together in the future as we both invest in solutions to make the organization and employees work easier, more efficient, and enjoyable.

Shane

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From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 7:35 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

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Why are you under the belief that notifying me of changes of working conditions is a curtesy? With you operating under that belief that leads me to believe the following.

You haven't received training on the MLA 2013 or you just don't understand the MLA 2013.

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In closing, if you don't understand your obligations to follow the contract just as well as majority of the first line supervisors, how can you correct supervisory deficiencies when it comes to "communication" when you just informed the President of the Local of a change you were moving out regardless of what I have to say.

Respectfully,

RB

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Timothy J CIV (US); 'Hunziker, Ronald (DDSP)'

Subject: RE: Employee Feedback Boards

This email correspondence will serve as a Formal Notification to Demand to Bargain the impact and implementation of your proposal in accordance with Article 5 of the MLA 2013. If you have any questions or concerns, please don't hesitate to contact me by phone or email.

Respectfully,

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717.7707532

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Sent: Tuesday, June 21, 2016 3:55 PM

To: Boutselis, Robert L CIV (US)

Subject: RE: Employee Feedback Boards

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This supports Article 4, Section 5, by allowing me to ensure that our employees voices are being heard and that Supervisors are solving problems at the lowest level possible. Between you and I, initial observations and feedback from employees lead me to believe that we have some opportunity to focus our efforts on solving front line operator problems, and this is the mechanism I intend to use to ensure they are being a "Servant Leader" and working for our employees that actually deliver on our customer's experience.

I don't foresee any issues - just wanted to give you a courtesy heads up and see if you saw any potential things to make my idea better for our folks.

Pending any of unforeseen concerns, I'm going to move forward and we'll see how it work out.

Thanks, Shane

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Subject: RE: Employee Feedback Boards

What science or data is available for me to make an assessment? How would this method in addressing concerns improve Article 4 Section 5.? Reminder: Article 4 isn't subjected to Local-Agreements.

Respectfully,

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Sent: Tuesday, June 21, 2016 9:33 AM

To: Boutselis, Robert L CIV (US)

Cc: Simpson, Andrew H CIV DLA DISTRIBUTION (US)

Subject: Employee Feedback Boards

Importance: High

Hi Robert,

Wanted to give you a quick heads up and get your feedback on an idea I was floating around with the supervisors on how to better understand how we can help employees overcome common, every day process issues they face.

I want to hang some dry erase boards in the Racks, Bins, and in Active Items and DK, that ask employees to quickly jot down what common issues they're facing that myself, our managers, and supervisors can go after to make their jobs easier. The idea would be that the frustrations employees deal with daily (coming into cranes not restocked, connectivity issues, supply issues, equipment issues, etc) can get recorded, and then Supervisors and Managers can provide an update to the employees on the status of getting stuff fixed.

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Please let me know if you need further clarification, want to meet to discuss further, or foresee any issues I may not be anticipating.

Thanks,

Shane L. Mantz
DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief
Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

# McNaughton, Sherry L CIV DLA DISTRIBUTION (US)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Thursday, June 23, 2016 6:16 AM

To: Thomas, George D CIV DLA DISTRIBUTION (US); Flynn, Francis D (Fran) CIV DLA

DISTRIBUTION (US)

**Subject:** RE: Quick Huddle

Sure - just let me know where and when!

----Original Message-----

From: Thomas, George D CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 23, 2016 6:03 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US)

Subject: Quick Huddle

Guys,

Can we get together for a quick huddle this morning? Thanks!

V/r, GEORGE D. THOMAS Mission Receiving/CCP Branch Chief DLA Distribution Susquehanna

**☎** DSN: 771-7438

**☎** CML: (717) 770-7438

email: george.thomas@dla.mil

<sup>&</sup>quot;Identify your problems but give your power and energy to solutions."

## McNaughton, Sherry L CIV DLA DISTRIBUTION (US)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Thursday, June 23, 2016 5:58 AM To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Subject: RE: (b) (6) Yeah, I think they both are going to leave - going to be interesting. ----Original Message----From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 22, 2016 5:09 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: RE: (b) (6) I think (b) (6) will go elsewhere Fran Flynn **EDC PACOUT** 717-770-4925 ----Original Message-----From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 22, 2016 4:51 PM To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) <Francis.Flynn@dla.mil> Subject: RE: (b) (6) Lovely - It was a surprise to me that (b) (6) was going KA - I know John wants to (b) (6) , but he'll be effectively forcing (b) out and (b) is my most capable manager and don't want to lose him. This will be fun. ----Original Message-----From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 22, 2016 4:49 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: RE: (b) (6) 2 work leads 1 eagle clerk 1 MA 8 supervisors for KB, KB(WE), and KC shifts Fran Flynn **EDC PACOUT** 717-770-4925 ----Original Message-----From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 4:45 PM

To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) <Francis.Flynn@dla.mil>

Subject: RE: (b) (6)

Are those all Supervisors?

----Original Message-----

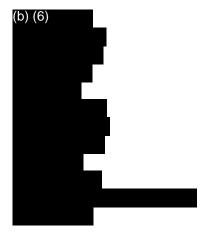
From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 1:04 PM

To: Marshall, Jodi A CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: (b) (6)

When Pat gets here he will supervise the KB shift.



Fran Flynn EDC PACOUT 717-770-4925

----Original Message-----

From: Marshall, Jodi A CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 12:00 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US) <Shane.Mantz@dla.mil>; Flynn, Francis D (Fran) CIV DLA DISTRIBUTION

(US) <Francis.Flynn@dla.mil>

Subject: (b) (6)

Shane/Fran,

(b) (6) is going to Pac Out KB shift starting July 10th, and (b) (6) is going to Storage KA Shift on the 10th.

I need to know the times they will be working and who they will be supervising.

Thank you,

Jodi A. Marshall Management Services Specialist EDC Division DLA Distribution Susquehanna, Pennsylvania 717-770-6109

## McNaughton, Sherry L CIV DLA DISTRIBUTION (US)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Thursday, June 23, 2016 5:57 AM To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA **DISTRIBUTION (US) Subject: RE: 6S COLOR CODING** I have my lanyard card from Amazon at home - should I take a picture and share as a starting point on color scheme? ----Original Message-----From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 22, 2016 5:14 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA DISTRIBUTION (US) Subject: FW: 6S COLOR CODING Trying to get ahead of this so as to get the supplies necessary to accomplish this action Fran Flynn **EDC PACOUT** 717-770-4925 ----Original Message-----From: Combs, Kyle S Jr LTJG USN DLA DISTRIBUTION (US) Sent: Wednesday, June 22, 2016 12:12 PM To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) <Francis.Flynn@dla.mil> Subject: FW: 6S COLOR CODING FYSA....I'm working this with Joe moving forward. Very Respectfully, **Kyle Combs** LTJG, SC, USN DLA Eastern Distribution Center Operations Officer Kyle.combs@DLA.mil Office: 717-770-5815 "Whether you think you can or you think you can't, you're right." -Henry Ford ----Original Message----From: Olson, Joseph R CIV DLA DISTRIBUTION (US) Sent: Wednesday, June 22, 2016 8:52 AM To: Combs, Kyle S Jr LTJG USN DLA DISTRIBUTION (US) Subject: RE: 6S COLOR CODING

Sir,

Here is the color coding system that we used at Letterkenny.

We probably should adjust it for the EDC.

Give me a call or let's set-up a quick meeting this week.

V/r

Joe

----Original Message-----

From: Combs, Kyle S Jr LTJG USN DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 7:45 AM

To: Olson, Joseph R CIV DLA DISTRIBUTION (US)

Subject: 6S COLOR CODING

Joe,

Any specific color coding we should follow in our taping/painting outline procedures with 6S?

Like green=safety, yellow=temporary placement....?

Very Respectfully,

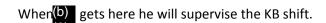
Kyle Combs LTJG, SC, USN

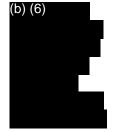
DLA Eastern Distribution Center Operations Officer Kyle.combs@DLA.mil

Office: 717-770-5815

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Fran Flynn EDC PACOUT 717-770-4925

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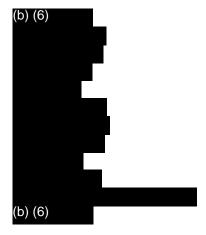
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From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Wednesday, June 22, 2016 9:12 AM **To:** Finn, Paul L CIV DLA DISTRIBUTION (US)

**Subject:** FW: Employee Feedback Boards

FYI...

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From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 8:45 AM

To: Simpson, Andrew H CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US)

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Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

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**Sent:** Wednesday, June 22, 2016 9:11 AM

**To:** Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA

**DISTRIBUTION (US)** 

**Subject:** FW: Employee Feedback Boards

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In closing, if you don't understand your obligations to follow the contract just as well as majority of the first line supervisors, how can you correct supervisory deficiencies when it comes to "communication" when you just informed the President of the Local of a change you were moving out regardless of what I have to say.

Respectfully,

RB

----Original Message-----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 7:18 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Shane,

Do you have the Authority to bargain as a Chief Negotiator on behalf of DDSP?

----Original Message-----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 7:12 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: 'Simpson, Andrew (DDSP)'; Northrup, John D CIV (US); New, Corey A COL USARMY DLA (US); 'Tedesco, Daniel (DHRC-

N)'; 'Elliott, Randolph (DDSP)'; 'Dickerson, Valarie (DDSP)'; 'Engle, Ryan (DDSP)'; Stern, Robert L Sr CIV (US); Schaming,

Timothy J CIV (US); 'Hunziker, Ronald (DDSP)'

Subject: RE: Employee Feedback Boards

This email correspondence will serve as a Formal Notification to Demand to Bargain the impact and implementation of your proposal in accordance with Article 5 of the MLA 2013. If you have any questions or concerns, please don't hesitate to contact me by phone or email.

#### Respectfully,

RB

#### 717.7707532

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 3:55 PM To: Boutselis, Robert L CIV (US)

Subject: RE: Employee Feedback Boards

Robert,

Since I'm asking prior to implementing, we don't have any available and I don't believe this is the kind of thing I'll be able to measure with too much solid data.

This supports Article 4, Section 5, by allowing me to ensure that our employees voices are being heard and that Supervisors are solving problems at the lowest level possible. Between you and I, initial observations and feedback from employees lead me to believe that we have some opportunity to focus our efforts on solving front line operator problems, and this is the mechanism I intend to use to ensure they are being a "Servant Leader" and working for our employees that actually deliver on our customer's experience.

I don't foresee any issues - just wanted to give you a courtesy heads up and see if you saw any potential things to make my idea better for our folks.

Pending any of unforeseen concerns, I'm going to move forward and we'll see how it work out.

Thanks, Shane

----Original Message-----

From: Boutselis, Robert L CIV (US) Sent: Tuesday, June 21, 2016 11:21 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

What science or data is available for me to make an assessment? How would this method in addressing concerns improve Article 4 Section 5.? Reminder: Article 4 isn't subjected to Local-Agreements.

Respectfully,

RB

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 9:33 AM

To: Boutselis, Robert L CIV (US)

Cc: Simpson, Andrew H CIV DLA DISTRIBUTION (US)

Subject: Employee Feedback Boards

Importance: High

Hi Robert,

Wanted to give you a quick heads up and get your feedback on an idea I was floating around with the supervisors on how to better understand how we can help employees overcome common, every day process issues they face.

I want to hang some dry erase boards in the Racks, Bins, and in Active Items and DK, that ask employees to quickly jot down what common issues they're facing that myself, our managers, and supervisors can go after to make their jobs easier. The idea would be that the frustrations employees deal with daily (coming into cranes not restocked, connectivity issues, supply issues, equipment issues, etc) can get recorded, and then Supervisors and Managers can provide an update to the employees on the status of getting stuff fixed.

I know some things take a while to get fixed, but I want to keep a spotlight on the most pressing concerns the employees have, and as I learn DLA and what I can do to make employees jobs less stressful and easier to make our goals, I think this would be a good way to attack the things we're struggling with.

I didn't foresee any concerns, but just wanted to run this by you. If the board turns into a negative/ complaint forum, we'll ensure that issues get rephrased or erased (I've seen this turn into finger pointing between shifts at times, which is not the intent - the intent is to make everyone's job easier and support our team).

Please let me know if you need further clarification, want to meet to discuss further, or foresee any issues I may not be anticipating.

Thanks,

Shane L. Mantz DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 8:45 AM

To: Simpson, Andrew H CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US)

**Subject:** FW: Employee Feedback Boards

FYI...

----Original Message-----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 8:31 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Tedesco, Daniel D (Dan) CIV DLA HUMAN RESOURCES (US); Schaming, Timothy J CIV DLA DISTRIBUTION (US); Stern, Robert L Sr CIV (US); Elliott, Randolph A Jr CIV

(US); Dickerson, Valarie R CIV (US); Engle, Ryan P CIV (US); Hunziker, Ronald J CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

You don't have the Authority to say what is and what isn't a change of working conditions, if you move out with implementation I will move out with submitting an Unfair Labor Practice Charge.

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Wednesday, June 22, 2016 8:25 AM

To: Boutselis, Robert L CIV (US)

Subject: RE: Employee Feedback Boards

Robert,

This isn't changing any work conditions, simply requesting feedback from our employees on their struggles and frustrations.

I was simply giving you a heads up and trying to partner together, and remove that "line in the sand" that for some reason you obviously are trying to draw. I mentioned this very concept to Valarie when we talked a few weeks ago, and she saw no issues with it, but just recommended I give you a heads up as a courtesy, which I did.

At the end of the day, are you saying that your opinion is that employees concerns or issues shouldn't be receiving in every way possible from leadership?

This communication device (a dry erase board) does not violate any article in the MLA or change any working conditions.

I would gladly walk you through the process and clarify on use of the dry erase board, but do not intend to negotiate anything or violate any agreements.

I look forward to working more closely together in the future as we both invest in solutions to make the organization and employees work easier, more efficient, and enjoyable.

Shane

-----Original Message-----

From: Boutselis, Robert L CIV (US)

Sent: Wednesday, June 22, 2016 7:35 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

Shane,

Why are you under the belief that notifying me of changes of working conditions is a curtesy? With you operating under that belief that leads me to believe the following.

You haven't received training on the MLA 2013 or you just don't understand the MLA 2013.

You haven't receive training on the President's (Mr. Barrack Obama) Executive Order regarding Pre-Decisional or you don't understand your obligations to adhering the President's Order.

In closing, if you don't understand your obligations to follow the contract just as well as majority of the first line supervisors, how can you correct supervisory deficiencies when it comes to "communication" when you just informed the President of the Local of a change you were moving out regardless of what I have to say.

Respectfully,

RB

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Sent: Wednesday, June 22, 2016 7:18 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

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Sent: Wednesday, June 22, 2016 7:12 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: 'Simpson, Andrew (DDSP)'; Northrup, John D CIV (US); New, Corey A COL USARMY DLA (US); 'Tedesco, Daniel (DHRC-N)'; 'Elliott, Randolph (DDSP)'; 'Dickerson, Valarie (DDSP)'; 'Engle, Ryan (DDSP)'; Stern, Robert L Sr CIV (US); Schaming,

Timothy J CIV (US); 'Hunziker, Ronald (DDSP)'

Subject: RE: Employee Feedback Boards

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#### Respectfully,

RB

#### 717.7707532

----Original Message----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 3:55 PM

To: Boutselis, Robert L CIV (US)

Subject: RE: Employee Feedback Boards

Robert,

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I don't foresee any issues - just wanted to give you a courtesy heads up and see if you saw any potential things to make my idea better for our folks.

Pending any of unforeseen concerns, I'm going to move forward and we'll see how it work out.

Thanks, Shane

----Original Message-----

From: Boutselis, Robert L CIV (US) Sent: Tuesday, June 21, 2016 11:21 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: RE: Employee Feedback Boards

What science or data is available for me to make an assessment? How would this method in addressing concerns improve Article 4 Section 5.? Reminder: Article 4 isn't subjected to Local-Agreements.

Respectfully,

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----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 9:33 AM

To: Boutselis, Robert L CIV (US)

Cc: Simpson, Andrew H CIV DLA DISTRIBUTION (US)

Subject: Employee Feedback Boards

Importance: High

Hi Robert,

Wanted to give you a quick heads up and get your feedback on an idea I was floating around with the supervisors on how to better understand how we can help employees overcome common, every day process issues they face.

I want to hang some dry erase boards in the Racks, Bins, and in Active Items and DK, that ask employees to quickly jot down what common issues they're facing that myself, our managers, and supervisors can go after to make their jobs easier. The idea would be that the frustrations employees deal with daily (coming into cranes not restocked, connectivity issues, supply issues, equipment issues, etc) can get recorded, and then Supervisors and Managers can provide an update to the employees on the status of getting stuff fixed.

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Please let me know if you need further clarification, want to meet to discuss further, or foresee any issues I may not be anticipating.

Thanks,

Shane L. Mantz

DLA Distribution Depot Susquehanna (DDSP) EDC Division Storage Branch Branch Chief

Phone: 717-770-8844

Email: Shane.Mantz@dla.mil

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)
Sent: Wednesday, June 22, 2016 6:10 AM

To: Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

**Subject:** RE: Help/Support/Training

Copy, will add these Ty.

Thanks.

----Original Message-----

From: Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 10:34 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Subject: Help/Support/Training

Shane,

- -Updating Ops Switchboard during second shift to include Capability by the Hour and Min Staffing models.
- -Additional Manager coverage for A/I.
- -Training for myself and Supervisors on databases found in K-Pro and understanding/interpreting the data.

V/r,

LT Ty Shaffer

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Tuesday, June 21, 2016 4:21 PM

**To:** Finn, Paul L CIV DLA DISTRIBUTION (US) **Subject:** FW: Missing ESOC Ticket CCN UDQJ74W

Paul,

When you get some time tomorrow, can you please help direct me on how to dig in so I can learn what to do with these?

I was finally able to get into DSS yesterday, so it'd be good to learn research.

Thanks, Shane

----Original Message-----

From: Frey, Joseph E CIV DLA LOGISTICS OPERATIONS (US)

Sent: Tuesday, June 21, 2016 7:02 AM

To: Schiebold, Warren L Jr CIV (US); Paganbonilla, Jose A CIV (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Mantz,

Shane L CIV DLA DISTRIBUTION (US)
Cc: McCarthy, Joseph CIV (US)

Subject: FW: Missing ESOC Ticket CCN UDQJ74W

Please re-allocated this ESOC from last Wednesday. Will be reported on the DCS this morning.

C3BA SITE: HES2 DISTRIBUTION STANDARD SYSTEM WK: S2 PAGE 001

07:01:32 PROVIDE RESEARCH DATA 21JUN2016

-----

AOD ORD NO ZZ521261662311 X00

WORK SITE S2 AGE MDD DT

SU NBR ZZ5212167XLTV0H IPD 05 PICKUP DT NSN NSN 5850993788069 NOUN HOUSING,SI MDD TI

MRO QTY 000000001 COND CD A PICKUP TI

STOR TARG DT 23JUN2016 CAN CD

PCN SS54 PICK BAT NO 1526DB06
FUNC FLAG MIS SURC APAR
AFS DODAAC ZZ3723 STATUS CD C38
STATUS DT 15JUN2016 STATUS TI 08:43:37
AREA/LANE(1) DCCF F001 AREA/LANE(2)

MISS SHIP DT 0000000 CCP SHIP DT 0000000

TCN ZZ521261662311XXX MODE B/L NBR VLO CON NO PROJ CD OUTLD LOC

TCMD DOC NO CCN UDQJ74W
TRACKING NO STOR DELAY CD
DOC ID A5E MRO DOC DT 15JUN2016

----F1=MENU----F2=NEXT TRANS----F3=EXIT DSS---F5=BOOKMARK----F7/8=PAGE B/F-----

Joseph E. Frey ( joseph.frey@dla.mil )
Supervisory Traffic Management Specialist (ESOC)
PH: 717-770-6054 (DSN 318-771-6054)
Fax 717-770-4079 (DSN 318-771-4079)
DLA Distribution Susquehanna PA

----Original Message-----

From: Geesaman, Pamela J CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 5:39 PM

To: Frey, Joseph E CIV DLA LOGISTICS OPERATIONS (US) Subject: FW: Missing ESOC Ticket CCN UDQJ74W

Joe,

OPEN ESOC REPORT ZZ521261662311 X00 C38 since June 15.

This is the ticket you asked me to check on that was on the open ESOC report.

It is one of Joe McCarthy's tickets.

It has not been located and in order to repack it Jesse Drust said the ship date is posted and Will have to be removed by Tammy Poffenberger.

Would you please have her remove it or tell Joe McCarthy to take it over to be removed? Sorry, I couldn't be of more help!!

Thank you, Pamela Geesaman ESOC DDSP-XT 717-770-4754 opt 2 opt 2

----Original Message-----

From: Drust, Jesse A CIV (US)

Sent: Monday, June 20, 2016 5:15 PM

To: Geesaman, Pamela J CIV DLA DISTRIBUTION (US); Johnson, Allen W CIV DLA DISTRIBUTION (US); Spangler, Mick D CIV

(US); Mardis, Alfred E CIV (US) Cc: Donald, Stephanie M CIV (US)

Subject: RE: Missing ESOC Ticket CCN UDQJ74W

FYI - I've already talked to Pam regarding this. We have come up with a course of action. Nothing further needs to happen from anyone on this email as of now.

Thank You,

#### Jesse A. Drust

----Original Message-----

From: Geesaman, Pamela J CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 2:38 PM

To: Johnson, Allen W CIV DLA DISTRIBUTION (US); Spangler, Mick D CIV (US); Mardis, Alfred E CIV (US)

Cc: Donald, Stephanie M CIV (US); Drust, Jesse A CIV (US)

Subject: Missing ESOC Ticket CCN UDQJ74W

Hello,

Could someone please check into this ticket? I am not sure who all is here today in the high-rise.

It went to C38 on June 15 at 8:43 in the morning by Tammy Jones-Peterson.

Not sure where it went to after that.

It is an urgent ticket. It is for a work stoppage.

Thanks,

C3BA SITE: HES2 DISTRIBUTION STANDARD SYSTEM WK: S2 PAGE 001

14:23:50 PROVIDE RESEARCH DATA 20JUN2016

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AOD ORD NO ZZ521261662311 X00

WORK SITE S2 AGE MDD DT

SU NBR ZZ5212167XLTV0H IPD 05 PICKUP DT

NSN NSN 5850993788069 NOUN HOUSING,SI MDD TI

MRO QTY 000000001 COND CD A PICKUP TI

STOR TARG DT 23JUN2016 CAN CD

PCN S54BPFR PICK BAT NO 1526DB06

FUNC FLAG MIS SURC APAR
AFS DODAAC ZZ3723 STATUS CD C38
STATUS DT 15JUN2016 STATUS TI 08:43:37

AREA/LANE(1) DCCF F001 AREA/LANE(2)

MISS SHIP DT 0000000 CCP SHIP DT 0000000

TCN ZZ521261662311XXX MODE B/L NBR VLO CON NO PROJ CD OUTLD LOC

TCMD DOC NO CCN UDQJ74W
TRACKING NO STOR DELAY CD
DOC ID A5E MRO DOC DT 15JUN2016

----F1=MENU----F2=NEXT TRANS----F3=EXIT DSS---F5=BOOKMARK----F7/8=PAGE B/F----

TRANS CONTINUES NEXT TRANS==>

Thank you, Pamela Geesaman ESOC DDSP-XT 717-770-4754 opt 2 opt 2

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)
Sent: Tuesday, June 21, 2016 9:34 AM

**To:** Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

**Subject:** RE: Hi Pri's

Is there any action required here or implied tasks associated with digging into find a defect/ process issue?

----Original Message-----

From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 9:20 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Enders, Jason R CIV (US)

Subject: FW: Hi Pri's

Another one...

----Original Message----

From: Hillman, George E Jr CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 7:14 AM

To: Finn, Paul L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US)

Cc: Watt, Michael R CIV DLA DISTRIBUTION (US); Wood, David W CIV (US); Leader, Kevin D CIV (US)

Subject: FW: Hi Pri's

See below from today. Not sorted Hi-Pri's.

George Hillman Branch Chief Special Commodities DLA /DDSP Office - (717) 770-6072

----Original Message----

From: Campbell, Thomas II CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 7:05 AM

To: Hillman, George E Jr CIV DLA DISTRIBUTION (US) <George.Hillman@dla.mil>; Vinette, Rene R CIV DLA LOGISTICS OPERATIONS (US) <Rene.Vinette@dla.mil>; Orris, Vicki L CIV (US) <Vicki.Orris@dla.mil>

Cc: Campbell, Thomas II CIV DLA DISTRIBUTION (US) <Thomas.Campbell2@dla.mil>; Catherman, James R Jr CIV DLA

DISTRIBUTION (US) < James. Catherman@dla.mil>

Subject: Hi Pri's

The below 2 were just unloaded and inchecked from a shuttle. They are both from Friday.

278333Q LXGM0T5 Tom Campbell
Supervisory Supply Tech WS-06
Special Commodities/KM/1st Shift
FMS BLDG 53-1
717-770-3069
Thomas.campbell2@dla.mil
UNITED STATES NAVY RETIRED (FMF)

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Tuesday, June 21, 2016 9:09 AM

**To:** Finn, Paul L CIV DLA DISTRIBUTION (US)

Cc: Northrup, John D CIV (US)

Subject: RE: 0700

Paul,

Okay, thanks will do. My apologies - I wasn't able to attend the Division Meeting that week since I was in MHE training, and didn't catch your email that Friday before going on vacation to be aware/ discuss timing of the meeting.

Was a recurring calendar invite sent out that I maybe missed?

Who is the target audience for this meeting - i.e. are Fran and George attending normally so labor share decision for same day can be made, or someone to report out on previous day performance? I prefer to be involved personally if decisions are being made, and I certainly don't want James or Brad to feel they need to attend daily, but I in order to be prepared for a 0700 meeting, I'd need to be here daily by 0630 daily. If it's a quick 15 min meeting, then no big deal for James/ Brad - but there's also the unintended feeling they will most likely develop that I'm not supporting them and making them go to a meeting I should really be attending. And if George and Fran are there, I can't ask James or Brad to share equal weight in discussions on labor moves with the other chiefs.

My concern from consistent feedback the first few weeks is that 2nd shift feels disconnected with little direction and senior leadership engagement, and this meeting time effectively forces me to be a 1st shift guy and not provide adequate support to 2nd shift. Personally, I don't mind leaving early every day, but I know my 2nd shift would not feel like they're able to get much outside of email traffic if this is the daily rhythm.

Is it possible to have a standard report provided from each Branch each morning, and then meet after DCS to discuss current day plans, or is this too late in the day for 1st shift? I personally don't want to give all of my time and attention to 1st shift, and very little to 2nd shift, since that's a large % of my team (not sure how that breaks down for Fran and George/ the size of their teams not on 1st shift).

Whatever you want to do we'll make it work, just trying to balance focus and time - I could just work more, but I think (b) (6) would start questioning why I took the big pay cut to work similar hours and ride me about it:).

Thanks, Shane

----Original Message----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Tuesday, June 21, 2016 7:41 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: Northrup, John D CIV (US)

Subject: FW: 0700

Shane,

Just an fyi, someone should be assigned to attend the 0700 when a manager is not available, they should be able to speak to the items listed below.

Thanks, Paul

----Original Message----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Friday, June 10, 2016 12:17 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA DISTRIBUTION (US); Flynn, Francis D (Fran)

CIV DLA DISTRIBUTION (US)

Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US)

Subject: 0700/1330 Importance: High

#### Team

Appreciate the information being relayed at the Daily Ops Mgr. Meetings, as discussed and outlined in the Division staff meeting, and outlined on the EDC Division Battle Rhythm Calendar the meetings are at 0700 and 1330 (this has not formed yet for 1330). The 0700 is a preview of your AOR day prior day and day of. This covers: Safety, Performance (results/goals), People (labor direct/indirect), challenges, overtime and any other operational issues. Please ensure if sending someone besides a manager they can speak to these items. I appreciate your assistance with this daily battle rhythm.

Thank You,
Paul L. Finn
DLA Distribution Depot Susquehanna
EDC Division
Operations Manager
Phone: 717-770-6087
Email: Paul.Finn@dla.mil

"If your actions inspire others to dream more, learn more, do more, and become more, you are a leader."

-- John Quincy Adams

"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives."

#### **Ross Perot**

Lead and inspire people. Don't try to manage and manipulate people. Inventories can be managed but people must be led.

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Monday, June 20, 2016 5:56 PM

**To:** Finn, Paul L CIV DLA DISTRIBUTION (US)

**Subject:** RE: MRO Clock Start in DSS

Hi Paul - is there anything you need from me on the below, or is this just good knowledge about how the system works?

Thanks, Shane

----Original Message-----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 2:50 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Shaffer, Ty B LT USN DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA

DISTRIBUTION (US); Cammack, James C Sr CIV (US)

Subject: MRO Clock Start in DSS

fyi

"clock" starts on MRO's.

When DAASC passes a 940R (MRO) to DSS, DSS has a gateway program B4BB which accepts the transaction, the program then looks to the DIC and passes to the appropriate B4B\_ program to initiate the incoming transaction data, validate the data set and if no errors found, builds the MRO in DSS. When the MRO is built a "date received" is set on the MRR. This data element is used in all MRO MIS calculations as the "clock start".

You also spoke of an example of MRO's arriving on non-working days accumulating and going "red" when the workforce is not present. DSS-MIS does have some allowances for non working days in the MIS calculations of performance, but they are centralized to receiving processes. There are no exceptions to the MRO process, but that does not mean there cannot be changes made.

I examined the workload planning (PPC) cycles for MRO drops for DDSP, from what I am seeing, DDSP works 7 days a week. What I see is there are normally around 5 or 6 MRO cycles run M-F, 4 on Sat and 2 on Sunday. If we are thinking of metric changes, I think this will complicate any future MIS changes, so we may want to look at a "Buffer" which perhaps may bank incoming 940's prior to MRR build. I am not sure how possible that is, but it is something I think can be possible.

From: Sent: To: Subject:	Mantz, Shane L CIV DLA DISTRIBUTION (US) Monday, June 20, 2016 5:08 PM Shaffer, Ty B LT USN DLA DISTRIBUTION (US) FW: DK MANAGER DUTIES
Original Message From: Cammack, James C Sr CIV (USent: Friday, June 10, 2016 12:02 To: Mantz, Shane L CIV DLA DISTR Subject: DK MANAGER DUTIES	PM
Shane,	
The following is what I believe sho	ould be the Managerial duties in DK:
1. Before shift Safety area check o	f all A/I areas.
2. Check FMS doors.	
3. Check staged MHE PM equipme	ent
4. Run before shift DSS reports for	r 0530 briefing. IE: Storage Mission pick tickets currently on floor, to include the bank.
	530 supervisor sync and Ops Manager's report. IE: Min staffing required, Current pick pability by the hour, Capability archive by the hour, Opens Stows, Must Do's, Daily WIP ed WIP, Open Stows.
6. Complete EDC report for Opera	tions Manager.
7. Review OPS switch board data t	throughout the day. IE: Capability by the hour, Employee Utilization data.
8. Coordinate utilization efforts w	ith Mission and Pac-Out.
9. Check in at start and during the mission	shift with DK supervisor's to ensure no obstacles prevent them from completing
10.Talk with, walk with supervisor	rs
11. Talk with, walk with employee	es es
12. Monitor cycle drops	
Best regards,	

James C. Cammack Manager, Storage Branch DLA Distribution, Susquehanna, PA New Cumberland, PA 717-770-4908

Fran Flynn EDC PACOUT 717-770-4925

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Monday, June 20, 2016 4:05 PM To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Subject: RE: Final Orange Tote Assessment Oh man, sorry to hear that. (b) (6) Not sure where we're going yet, but I'll let you know when we figure that out. ----Original Message-----From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Sent: Monday, June 20, 2016 4:04 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: RE: Final Orange Tote Assessment I have bowling on Tuesday...Let me know where you are heading and maybe I can swing by DDMC was a bust for me....I flew out to (b) (6) to see (b) (6) Fran Flynn **EDC PACOUT** 717-770-4925 ----Original Message-----From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Monday, June 20, 2016 4:01 PM To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) <Francis.Flynn@dla.mil> Subject: RE: Final Orange Tote Assessment LOL - how was DDMC? Tomorrow Riffel, Benz, possibly Cochran and I are going to grab a beer after work. Might not be until 6pm or so though if you're interested! ----Original Message-----From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Sent: Monday, June 20, 2016 3:31 PM To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: FW: Final Orange Tote Assessment Your thoughts on this one....when you get a chance and maybe over a beer Fran

----Original Message----

From: Kovach, Edward F Jr CIV (US) Sent: Monday, June 20, 2016 1:21 PM

To: Northrup, John D CIV (US) < John.Northrup@dla.mil>; Combs, Kyle S Jr LTJG USN DLA DISTRIBUTION (US)

<Kyle.Combs@dla.mil>; Finn, Paul L CIV DLA DISTRIBUTION (US) <Paul.Finn@dla.mil>; Simpson, Andrew H CIV DLA

DISTRIBUTION (US) <andrew.simpson@dla.mil>; Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US)

<Francis.Flynn@dla.mil>; Thomas, George D CIV DLA DISTRIBUTION (US) <george.thomas@dla.mil>; Mantz, Shane L CIV

DLA DISTRIBUTION (US) <Shane.Mantz@dla.mil>

Cc: Mullen, Brian E CIV (US) < Brian. Mullen@dla.mil>

Subject: Final Orange Tote Assessment

Attached is information showing the current tote process as it is today. Following is a brief report and conclusions followed by my recommendations. Please pay special attention to the (recommendation section) and supply feedback. Thanks Ed K

Edward F. Kovach Jr.
Performance Improvement Specialist
Division Command - K1
DC- 301

Phone: 717-770-4871 DSN: 717-771-4871

email-edward.kovach@dla.mil

Reminder of "'Who we are and what we are all about"

Remember the Mission: follow procedure and keep Quality first. Let's do it right the first time Remember the Vision: work to improve processes, quality and safety and make DDSP a good place to work Remember our Values: let's treat each other with respect, let's stay focused on our customer and the task at hand and let's always look for a better way Remember our commitment to Safety: by being aware of our surroundings, correct or report all safety concerns and not only watch out for ourselves but watch out for our co-workers as well.

Remember why we are here and who we serve..... They deserve our best each and every day

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Monday, June 20, 2016 4:01 PM

**To:** Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US)

**Subject:** RE: Final Orange Tote Assessment

LOL - how was DDMC?

Tomorrow Riffel, Benz, possibly Cochran and I are going to grab a beer after work. Might not be until 6pm or so though - if you're interested!

----Original Message----

From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 3:31 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US) Subject: FW: Final Orange Tote Assessment

Your thoughts on this one....when you get a chance and maybe over a beer

Fran

Fran Flynn EDC PACOUT 717-770-4925

----Original Message-----

From: Kovach, Edward F Jr CIV (US) Sent: Monday, June 20, 2016 1:21 PM

To: Northrup, John D CIV (US) <John.Northrup@dla.mil>; Combs, Kyle S Jr LTJG USN DLA DISTRIBUTION (US) <Kyle.Combs@dla.mil>; Finn, Paul L CIV DLA DISTRIBUTION (US) <Paul.Finn@dla.mil>; Simpson, Andrew H CIV DLA DISTRIBUTION (US) <andrew.simpson@dla.mil>; Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US)

<Francis.Flynn@dla.mil>; Thomas, George D CIV DLA DISTRIBUTION (US) <george.thomas@dla.mil>; Mantz, Shane L CIV

DLA DISTRIBUTION (US) <Shane.Mantz@dla.mil>
Cc: Mullen, Brian E CIV (US) <Brian.Mullen@dla.mil>

Subject: Final Orange Tote Assessment

Attached is information showing the current tote process as it is today. Following is a brief report and conclusions followed by my recommendations. Please pay special attention to the (recommendation section) and supply feedback. Thanks Ed K

Edward F. Kovach Jr.
Performance Improvement Specialist
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Reminder of "'Who we are and what we are all about"

Remember the Mission: follow procedure and keep Quality first. Let's do it right the first time Remember the Vision: work to improve processes, quality and safety and make DDSP a good place to work Remember our Values: let's treat each other with respect, let's stay focused on our customer and the task at hand and let's always look for a better way Remember our commitment to Safety: by being aware of our surroundings, correct or report all safety concerns and not only watch out for ourselves but watch out for our co-workers as well.

Remember why we are here and who we serve..... They deserve our best each and every day

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Monday, June 20, 2016 3:58 PM

**To:** Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

**Subject:** RE: F2B Entry

ΤY

----Original Message-----

From: Shaffer, Ty B LT USN DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 3:21 PM

To: Finn, Paul L CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Spangler, Mick D CIV (US)

Cc: Bonilla, Karen D CIV DLA DISTRIBUTION (US)

Subject: RE: F2B Entry

Paul,

F2B ID#: 39759 has been corrected.

V/r,

LT Ty Shaffer

----Original Message-----

From: Finn, Paul L CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 2:16 PM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Shaffer, Ty B LT USN DLA DISTRIBUTION (US); Spangler, Mick D CIV (US)

Subject: FW: F2B Entry

----Original Message-----

From: Bonilla, Karen D CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 2:04 PM To: Finn, Paul L CIV DLA DISTRIBUTION (US)

Subject: FW: F2B Entry

Paul,

Sorry to be a pest but this one has been on my report for 1 1/2 weeks,

ID#39759; loc DB09B2A52; NSN 6130012085048 (Block: Qty in Loc was entered as "A" ILO of a number) the entry needs updated to a number.

Karen Bonilla Accountable Officer DLA Dist Susquehanna DSN 771-8424 Com 717-770-8424 ----Original Message----

From: Bonilla, Karen D CIV DLA DISTRIBUTION (US)

Sent: Thursday, June 16, 2016 10:11 AM

To: Cammack, James C Sr CIV (US)

Cc: Finn, Paul L CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA

DISTRIBUTION (US) Subject: RE: F2B Entry

Any progress, it is still on my report.

Thank you

Karen Bonilla Accountable Officer DLA Dist Susquehanna DSN 771-8424 Com 717-770-8424

----Original Message-----

From: Cammack, James C Sr CIV (US) Sent: Saturday, June 11, 2016 8:57 AM

To: Bonilla, Karen D CIV DLA DISTRIBUTION (US)

Cc: Finn, Paul L CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA

DISTRIBUTION (US)
Subject: RE: F2B Entry

Karen,

No problem. I will handle Ma'am. I will have the NSN researched for correct F2B entry.

Best regards,

James C. Cammack Manager, Storage Branch DLA Distribution, Susquehanna, PA New Cumberland, PA 717-770-4908

----Original Message-----

From: Bonilla, Karen D CIV DLA DISTRIBUTION (US)

Sent: Friday, June 10, 2016 3:26 PM To: Cammack, James C Sr CIV (US)

Subject: F2B Entry

James,

Not sure if you still get these or someone else.

F2B below will either needed fixed in the F2B entry or recounted.

ID#39759; loc DB09B2A52; NSN 6130012085048 (Qty in Loc was entered as "A" ILO of a number)

Thank you

Karen Bonilla Accountable Officer DLA Dist Susquehanna DSN 771-8424 Com 717-770-8424

Fran Flynn EDC PACOUT 717-770-4925

From: Mantz, Shane L CIV DLA DISTRIBUTION (US) Sent: Monday, June 20, 2016 1:25 PM To: Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA DISTRIBUTION (US) **Subject:** RE: Continual Improper crane parking/positioning in Highrise Thanks guys ----Original Message-----From: Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Sent: Monday, June 20, 2016 11:58 AM To: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA DISTRIBUTION (US) Subject: RE: Continual Improper crane parking/positioning in Highrise I've already made Pat aware. V/r, **Brad Yiengst** High Rise Manager **DLA Susquehanna** (D) 717.770.8581 (C) 717.926.4516 ----Original Message-----From: Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US) Sent: Monday, June 20, 2016 11:22 AM To: Mantz, Shane L CIV DLA DISTRIBUTION (US); Thomas, George D CIV DLA DISTRIBUTION (US) Cc: Gleason, Patrick E CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US) Subject: RE: Continual Improper crane parking/positioning in Highrise Shane, Upon further review, these cranes may be utilized by the contractors conducting the counts. I will relay to KC abouit crane safety. I have also CCd Pat Gleason who is managing the contractors. Fran

251

----Original Message-----

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 7:00 AM

To: Thomas, George D CIV DLA DISTRIBUTION (US) <george.thomas@dla.mil>; Flynn, Francis D (Fran) CIV DLA

DISTRIBUTION (US) < Francis. Flynn@dla.mil>

Subject: FW: Continual Improper crane parking/positioning in Highrise

Importance: High

I'm not sure who has a manager here for KC shift - do either of you guys have someone here that can help us spread word on this?

#### Thanks.

----Original Message----

From: Rennekamp, Kenneth E III CIV (US) Sent: Tuesday, June 14, 2016 7:29 AM

To: Mantz, Shane L CIV DLA DISTRIBUTION (US)

Cc: Finn, Paul L CIV DLA DISTRIBUTION (US); Yiengst, Bradley P CIV DLA DISTRIBUTION (US); Baker, Scott R CIV DLA DISTRIBUTION (US); Ecija, Jude T CIV (US); Di Bona, Edward J CIV DLA DISTRIBUTION (US); Eshleman, Jennifer L CIV (US);

Schiebold, Warren L Jr CIV (US); Gleason, Patrick E CIV DLA DISTRIBUTION (US)

Subject: Continual Improper crane parking/positioning in Highrise

Importance: High

Mr. Mantz,

For the last month alone, Safety and ASR has been inundated with seven (7) Near Misses associated with improper parking/positioning within the EDC Highrise. This is just an accident waiting to happen based on the potential fall hazard to lower levels to tripping and reaching for lanyards, etc.

A Safety Alert notification has been posted in the Highrise breakrooms and bulletin boards to express the importance of proper crane parking/position along with set-up meeting briefs. Based on ESAMS trending data, it appears the majority are occurring before/around the 0600 hrs. shift change/turn-over.

We would like to solicit your assistance in curtailing these situations.

#### Occurrences:

05/17/2016 at 0745 hrs: Crane was positioned about eight (8) inches above the mezzanine level

05/19/2016 at 0630 hrs: Crane was positioned about six (6) inches above the mezzanine level causing a potential trip hazard

05/19/2016 at 0630 hrs: Crane was positioned about thirty (30) inches behind the swingable crane access gate

05/20/2016 at 0615 hrs: Crane was positioned about sixteen and a quarter (16 ¼) inches behind the swingable crane access gate

06/01/2016 at 0616 hrs: Crane was positioned about six (6) inches below the swingable crane access gate

06/07/2016 at 0600 hrs: Crane was positioned about seventeen inches (17) inches to the rear of the mezzanine access gate

06/14/2016 at 0630 hrs: Crane was not pulled completely up to the mezzanine leaving a 20 inch gap causing a possible fall hazard

Thanks you sir for your assistance in this ongoing matter.

۷r,

Ken

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Monday, June 20, 2016 7:11 AM

To: Thomas, George D CIV DLA DISTRIBUTION (US)

**Subject:** RE: Interviews Panel

Have fun!

----Original Message----

From: Thomas, George D CIV DLA DISTRIBUTION (US)

Sent: Monday, June 20, 2016 6:32 AM To: Finn, Paul L CIV DLA DISTRIBUTION (US)

Cc: Northrup, John D CIV (US); Simpson, Andrew H CIV DLA DISTRIBUTION (US); Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Marshall, Jodi A CIV DLA DISTRIBUTION (US)

Subject: Interviews Panel

Paul,

I will be on an interview panel Mon, Tues and Wed. The times are as followed:

Monday: 0800-1200 Teuesday:0800-0930 Wednesday:0730-1100

V/r,

GEORGE D. THOMAS
Mission Receiving/CCP

**Branch Chief** 

**DLA Distribution Susquehanna** 

**△** DSN: 771-7438 **△** CML: (717) 770-7438

email: george.thomas@dla.mil

<sup>&</sup>quot;Identify your problems but give your power and energy to solutions."

From: Mantz, Shane L CIV DLA DISTRIBUTION (US)

**Sent:** Monday, June 20, 2016 7:04 AM

**To:** Simpson, Andrew H CIV DLA DISTRIBUTION (US); Northrup, John D CIV (US)

Subject: FW: OPEN SEATS: Applied HRM; July 25-29, 2016 in Columbus, OH (offering #47310)

Is this required training that I need to attend?

I saw I was scheduled for an HRM refresher training on 12-13 JUL - is that a precursor to this?

Thanks, Shane

----Original Message-----

From: Linzell, Sheryl L CIV DLA HUMAN RESOURCES (US)

Sent: Monday, June 13, 2016 9:44 AM

To: Smith, Carolyn G CIV DLA HUMAN RESOURCES (US); Edwards, Marvin L CIV DLA HUMAN RESOURCES (US); Brown, David L II CIV DLA HUMAN RESOURCES (US); Harvey, Carollyn T CIV DLA HUMAN RESOURCES (US); Anderson, Susan L CIV DLA HUMAN RESOURCES (US); Cole, Cynthia A CIV DLA HUMAN RESOURCES (US); Cramer, J J (Jef) CIV DLA HUMAN RESOURCES (US)

Cc: Mitchell, Janeisha T CIV DLA HUMAN RESOURCES (US); Nelson, Jacqueline CIV DLA HUMAN RESOURCES (US); Massey, Armenthia F CIV DLA AVIATION (US); Davitt, Andrew P CIV DLA AVIATION (US); Heintz, Matthew J CIV DLA INFO OPERATIONS (US); Chapman, Michael J CIV DLA INFO OPERATIONS (US); Beck, Justin T CIV DLA INFO OPERATIONS (US); Resh, Robert P (Paul) CIV DLA INFO OPERATIONS (US); Gilbert, Dean K CIV (US); Lanning, Michael R CIV DLA LAND AND MARITIME (US); Jolls, David A CIV DLA TROOP SUPPORT (US); Orren, Kurt A CIV DLA ENERGY (US); Schoendorfer, Dean L CIV DLA TROOP SUPPORT (US); Hastings, Robert J CIV DLA DISTRIBUTION (US); Falwell, Gary E CIV DLA ENERGY (US); Campbell, Rochelle Love CIV DLA AVIATION (US); Lyon, Matthew D CIV DLA INFO OPERATIONS (US); Crone, Lashana Q CIV DLA HUMAN RESOURCES (US); Platt, Bret R CIV DLA INFO OPERATIONS (US); Breindel, Jason A CIV USN (US); Brewer, Kenneth W CIV DLA DISTRIBUTION (US); Larkin, Larry L CIV DLA LAND AND MARITIME (US); Wright, Christopher R CIV (US); Laster, Nikita L CIV (US); Sobieski, Daniel J CIV DLA FINANCE (US); Aaron, Arnold CIV DLA AVIATION (US); Pittenger, Steven P CIV (US); Eastburn, George S IV CIV (US); Kealoha-Guerrero, Cherylann M CIV DLA LAND AND MARITIME (US); Wessal, Hessam E Jr CIV DLA DISTRIBUTION (US); Daverede, Heidi M CIV DLA INFO OPERATIONS (US); Richwine, Angela L CIV DLA TROOP SUPPORT (US); Trinidad, Carlito B CIV DLA INFO OPERATIONS (US); Farris, Zina Y CIV DLA AVIATION (US); Ruiz, Jerry D DLA CIV AVIATION; Wood, Sean P CIV DLA TROOP SUPPORT (US); Chandler, Dashia S CIV (US); Lewis, Sheryl L CIV DLA AVIATION (US); Gagnon, Robert E CIV DLA EUROPE & AFRICA (US); Demarco, Christina M CIV DLA DISPOSITION SERVICES (US); Bernard, Willie J CIV DLA DISPOSITION SERVICES (US); Madaris, Victor R Sr CIV PACOM USFJ J43 (US); Alexander, Richard D (Rick) JR CIV DLA AVIATION (US); Ogburn, Robert P CIV DLA AVIATION (US); Chai, Duke O CIV DLA INFO OPERATIONS (US); Hassig, Owen L CIV DLA ENERGY (US); Kadlec, Maria C CIV DLA FINANCE (US); Williams, Alberto A Jr CIV (US); Foulkrod, Joshua J CIV DLA AVIATION (US); Evans, Brian K CIV (US); Schrank, Ryan P CIV DLA ACQUISITION (US); Serrano, Nelminia R CIV DLA AVIATION (US); Mantz, Shane L CIV DLA DISTRIBUTION (US); Mercer, Veneice C CIV DLA INFO OPERATIONS (US); Holmes, Jimmie L CIV USN (US); Hosford, Robert S DLA CIV ENERGY; Adams, Phillip R CIV DLA ENERGY (US); Ross, Jean K CIV DLA TROOP SUPPORT (US); Glidden, Kenneth Wayne (Ken) JR CIV DLA INFO OPERATIONS (US); Smith, R Brian (Brian) CIV (US); Arutyunov, Oleg CIV (US); Davis, Elijah K CIV DLA DISTRIBUTION (US); Charles, Raushanah D CIV DLA LAND AND MARITIME (US); Adams, Leslie S CIV DLA AVIATION (US); Clark, Charles C CIV DLA LAND AND MARITIME (US); Harkless, James E CIV (US); Massey, Belinda L CIV (US); Banks, Nicole R CIV DLA LAND AND MARITIME (US); Marsh, Kenneth R CIV DLA ENERGY (US); Pennington, Shaun M CIV DLA LAND AND MARITIME (US); Coltson, Timothy L CIV DLA INFO OPERATIONS (US); Mandeville, Irena CIV DLA LAND AND MARITIME (US); Gray, Brian T CIV DLA FINANCE (US); Stickney, David K CIV DLA DISPOSITION SERVICES (US); Barnes, Brent E CIV DLA DISTRIBUTION (US); Blanchard, Lorraine D CIV DLA ENERGY (US); Thevenin, Gregory J CIV DLA ENERGY (US); Smith, Michael J CIV DLA

INFO OPERATIONS (US); Rose, Rodney A CIV DLA INFO OPERATIONS (US); michael.redmond@osd.mil; Poindexter, David CIV DLA ENERGY (US); Ng, Maria Q CIV DLA ENERGY (US); Melnyk, Mark P CIV (US); Mellman, Tod D CIV DLA LIS (US); Hammack, Karen D CIV (US); Cabral, Kevin A CIV DLA DISTRIBUTION (US); Clay, Shawn S CIV DLA INFO OPERATIONS (US); Miller, Christina M CIV DLA TROOP SUPPORT (US); Wilson, Michael P CIV DLA TROOP SUPPORT (US); Mayo, Gregory L CIV DLA DISTRIBUTION (US); Bookout, Mark A CIV (US); Blesch, Deanna L CIV DLA LAND AND MARITIME (US); High, Marcia E CIV DLA FINANCE (US); Enders, Terrance D CIV DLA INFO OPERATIONS (US); Deboe, Phillip L CIV DLA INFO OPERATIONS (US); Knight, Perry L CIV (US); Han, Jiwon CIV DLA LAND AND MARITIME (US); Brinson, Osmond L Sr CIV DLA DISTRIBUTION (US); Cooper, Gary L CIV DLA LAND AND MARITIME (US); Sanchez, Andrew R CIV DLA DISPOSITION SERVICES (US); Milligan, Richard W CIV DLA (US); Watters-Owens, Rhonda L CIV DLA DISTRIBUTION (US); Johnson, Raymond D III CIV DLA LAND AND MARITIME (US); Sohomuch, Michael J III CIV DLA INFO OPERATIONS (US); Collette, Nicholas W CIV DLA INFO OPERATIONS (US); Martin, Edward R Jr CIV DLA DISPOSITION SERVICES (US); Brooks, Jamal M CIV DLA (US); Buswell, Heath A CIV DLA DISPOSITION SERVICES (US); Cuorato, John S Jr CIV DLA TROOP SUPPORT (US); Anderson, Willie I CIV (US); Anderson, Ricky CIV (US); Goo, Janice A CIV DLA INSTALLATION SUPPORT (US); Smith, Irene M CIV (US); Matthews, Sheryll E CIV DLA LAND AND MARITIME (US); Bidwell, Dustin M CIV DLA LAND AND MARITIME (US); Bly, Jason A CIV DLA DISTRIBUTION (US); Riedmiller, George A CIV DLA LAND AND MARITIME (US); Rutherford, Valarie D CIV (US); Thompson, Barry J CIV DLA DISPOSITION SERVICES (US); Brown, R (Gina) CIV DLA DISTRIBUTION (US); Lambert, Rodney K CIV (US); Kovach, Anthony S CIV DLA DISTRIBUTION (US); Cairns, Bryan A CIV DLA INFO OPERATIONS (US); Freeland, Calvin T Jr CIV DLA INFO OPERATIONS (US); Pratt, Steven R CIV DLA INFO OPERATIONS (US); Card, Mitchell C CIV DLA AVIATION (US); Perry, William H Jr CIV DLA DISTRIBUTION (US); Bocock, Patricia A CIV DLA ENERGY (US); Palermo, Amado (Pete) CIV DLA AVIATION (US); Myers, Clifford A CIV DLA AVIATION (US); Werner, Nanette C CIV (US); Shope, Frederick C CIV DLA HUMAN RESOURCES (US); White, Sondra B CIV USN (US); Phillips, Nathanael T CIV (US); Thomsen, George A CIV DLA DISTRIBUTION (US); Kinney, Kathleen M CIV DLA HUMAN RESOURCES (US); Evans, John T CIV DLA LAND AND MARITIME (US); Paulhus, Joseph R CIV DLA ENERGY (US); Lange, Scott A CIV DLA INFO OPERATIONS (US); Mckenzie, Michael A CIV (US); Nixon, Stephanie L CIV (US); Hunt, Colleen A CIV DLA TROOP SUPPORT (US); Mellinger, David R CIV DLA INSTALLATION SUPPORT (US); Miller, Justin D CIV (US); Brown, Jacob A CIV DLA INFO OPERATIONS (US); Coulson, Natalie E CIV DLA INFO OPERATIONS (US); Silverman, Adam G CIV DLA (US); Cleghorn, Joseph L CIV DLA ENERGY (US); Lizzi, Susan L CIV DLA INFO OPERATIONS (US); Clark, Stephen J CIV DLA AVIATION (US); Hergenrother, Adam R CIV DLA INSTALLATION SUPPORT (US); Stoey, Michael S CIV (US); Heil, Eric F CIV DLA ACQUISITION (US); Robinson, Andre T CIV DLA DISPOSITION SERVICES (US); Lopez, Jesus E CIV DLA DISTRIBUTION (US); Mitchell, Norman A CIV DLA ENERGY (US); Jackson, Shelton F CIV DLA FINANCE (US); Lewis, Frankie L CIV DLA AVIATION (US); Luera, Robert M CIV (US); Ponce, Luis S CIV DLA DISTRIBUTION (US); Hart, John R CIV DLA LAND AND MARITIME (US); Kinnaird, LaSand CIV DLA DISTRIBUTION (US); D'Imperio, Elizabeth A CIV DLA AVIATION (US); Coffey, Randy W Jr CIV DLA AVIATION (US); Sanabria, Maurice CIV DLA AVIATION (US); Dunkle, Zachary A CIV DLA DISTRIBUTION (US); Kiely, David A CIV (US); Gayman, Steven D CIV DLA DISTRIBUTION (US); Russell, David A CIV DLA LAND AND MARITIME (US); Reid, Travis CIV DLA INFO OPERATIONS (US); Bailey, Bryan W CIV DLA DISTRIBUTION (US); Smith, Kevin J CIV DLA DISTRIBUTION (US); dennis.wheat@dla.miml; Morgan, Kimberly S (Kim) CIV DLA HUMAN RESOURCES (US); Grant, Geneva E CIV DLA (US); Lord, Wayne A CIV (US); Williams, Brian J CIV (US); Frey, Robert M IV CIV (US); Leonguerrero, Franklin P CIV DLA DISTRIBUTION (US); Silveira, Bryan CIV (US); Burgess, Janet J CIV DLA INFO OPERATIONS (US); Ambegia, Victor D CIV DLA DISPOSITION SERVICES (US); Banks-Jackson, Kim L CIV DLA AVIATION (US); Carter, Donna D CIV DLA AVIATION (US); Kurtovic, Srdan CIV (US); Dukes, Kevin L CIV (US); Domen, Michael E CIV DLA ENERGY (US); Lawrence, Regina B CIV DLA AVIATION (US); Thurber, Stephen R CIV DLA ENERGY (US); Vaughan, Felicia CIV DLA AVIATION (US); Haupt, Bryan R CIV DLA INFO OPERATIONS (US); Somsanith, Vongphouchieng CIV DLA DISTRIBUTION (US); Heck, Barry L CIV DLA DISPOSITION SERVICES (US); Martinez Aquino, Daniel CIV DLA INSTALLATION SUPPORT (US); Hargrove, Ivan R CIV (US); Robbins, Scot G CIV DLA HUMAN RESOURCES (US); Wezell, James F (Jim) CIV DLA DISPOSITION SERVICES (US); Snyder, Keith A CIV (US); Weaver, Joshua B CIV (US); Gutierrez, Aviana CIV DLA DISTRIBUTION (US); Nunnally, Brian P CIV DLA INFO OPERATIONS (US); Metz, Morris C III CIV (US); Weaver, Colleen R CIV DLA INFO OPERATIONS (US); Schmidt, Matthew P CIV DLA ENERGY (US); Drust, Jesse A CIV (US); Martin, William J CIV DLA ENERGY (US); Garcia, Kenneth E CIV (US); Neely, Lawana CIV (US); Harris, Craig V CIV DLA INFO OPERATIONS (US); Freed, Lance E CIV DLA DISTRIBUTION (US); Donnelly, Deborah A CIV DLA TROOP SUPPORT (US); Pilling, Stacey A CIV DLA DISPOSITION SERVICES (US); Knight, Diana C CIV DLA ENERGY (US); Early, Christopher A CIV (US); Moats, Kirk D CIV DLA ENERGY (US); Mattingly, Robert W CIV DLA AVIATION (US); Baker, Scott R CIV DLA DISTRIBUTION (US); Bergeron, Lawrence E CIV DLA LAND AND MARITIME (US); Mccurty, Michael J CIV DLA LAND AND MARITIME (US); Bristow, Paul J CIV DLA AVIATION

(US); Blanchard, Russell D CIV DLA AVIATION (US); Desai, Kaushal S CIV DLA TROOP SUPPORT (US); Alexander, Cassandra L CIV DLA ENERGY (US); Guzman, Luis F CIV DLA DISPOSITION SERVICES (US); Goldsbyturner, Flora M CIV DLA AVIATION (US); Ervin, Hubbeard L Jr CIV DLA DISTRIBUTION (US); Spell, James A Jr CIV DLA INFO OPERATIONS (US); Clark, Hanson L CIV (US); Severson, Kevin S CIV DLA DISPOSITION SERVICES (US); Stover, Gary K Jr CIV DLA FINANCE (US); Wilson, Sharrie A CIV DLA FINANCE (US); Middleton, Jason L CIV DLA DISTRIBUTION (US); Barry, Jody T CIV DLA INFO OPERATIONS (US); Pascol, William H IV CIV DLA LAND AND MARITIME (US); Lowman, Andre CIV DLA DISTRIBUTION (US); Davis, Vickie E CIV DLA AVIATION (US); Bells, Terence L CIV (US); Motley, James H III CIV DLA HUMAN RESOURCES (US); Abulencia, Norman M CIV DLA (US); Buck, Jeffrey E CIV DLA INSTALLATION SUPPORT (US); Lee, Danielle L CIV DLA TROOP SUPPORT (US); Gavin-Lathan, Bianka J CIV DLA INFO OPERATIONS (US); Shrawder, Daniel I CIV DLA DISTRIBUTION (US); Pill, Mark B CIV DLA DISTRIBUTION (US); Cervi, Joseph J CIV DLA DISPOSITION SERVICES (US); Sanchez, Leland H Jr CIV DLA INFO OPERATIONS (US); Frey, Timothy M CIV (US); Waller, Clayton C CIV (US); Evans, Donald L CIV (US); Lopez-Pollard, Beatrice CIV DLA TROOP SUPPORT (US); Cain, Robert L CIV DLA ENERGY (US); Bonda, Carlos P CIV DLA AVIATION (US); Cooke, Skylar R CIV DLA DISTRIBUTION (US); Priddy, Matthew R CIV DLA FINANCE (US); Williams, Kim I CIV DLA FINANCE (US); Faircloth, Gregory A Jr CIV (US); King, Richard G CIV DLA HUMAN RESOURCES (US); Davis, Robert C CIV DLA INFO OPERATIONS (US); Stump, Kenneth Edward II CIV DLA INFO OPERATIONS (US); Baker, Calvin CIV DLA DISTRIBUTION (US); Raymondo, Verniette C CIV DLA DISTRIBUTION (US); Elmore, Leah L CIV DLA INFO OPERATIONS (US); Cole, Frank E CIV DLA DISPOSITION SERVICES (US); Simmons, John B CIV (US); Castillo, David J CIV (US); Ellrich, Bruce H CIV DLA AVIATION (US); Ahsam, Vivian C CIV DLA DISTRIBUTION (US); Johnson, Lakeshia S CIV (US); Morgan, Kisha L CIV DLA FINANCE (US); Gonzalez, Brian P CIV DLA FINANCE (US); Ake, Phil M CIV DLA DISPOSITION SERVICES (US); Diak, Paul J CIV DLA TROOP SUPPORT (US); Daguip, Brandon C CIV DLA DISTRIBUTION (US); Taylor, Melissa CIV DLA FINANCE (US); Ralston, Jeffrey A CIV DLA LAND AND MARITIME (US); Hight, Allen S CIV DLA DISPOSITION SERVICES (US); Stackfield, Gary A CIV DLA DISTRIBUTION (US); Darrah, Daniel E CIV (US); Heo, Sang H CIV DLA FINANCE (US); Beard, Samuel L CIV (US); Hughes, Stephen D CIV DLA INFO OPERATIONS (US); Quitugua, Norma C CIV DLA DISPOSITION SERVICES (US); Neill, Robert E Sr CIV DLA DISTRIBUTION (US); Kaufman, Michael A CIV DLA AVIATION (US); Bulen, Sonny D CIV (US); Payne, Alessia D CIV DLA LAND AND MARITIME (US); Hansen, Dale L Jr CIV DLA AVIATION (US); Knapp, Richard B CIV DLA ENERGY (US); Carroll, Michael J CIV DLA AVIATION (US); Schulz, Kathleen M CIV DLA HUMAN RESOURCES (US); Sikes, Robert M CIV DLA AVIATION (US); Flynn, Francis D (Fran) CIV DLA DISTRIBUTION (US); Plevich, William P CIV DLA DISTRIBUTION (US); Davis, Demetric L CIV DLA INFO OPERATIONS (US); Hollis, Thelma R CIV DLA INFO OPERATIONS (US); Veljanovski, Klaudia CIV DLA LAND AND MARITIME (US); Watters, Michael W CIV DLA (US); Schaeufele, John G (Jay) CIV DLA LOGISTICS OPERATIONS (US); Lynne, Rex D CIV DLA LAND AND MARITIME (US); Davis, Edward N (Nolan) JR CIV DLA INFO OPERATIONS (US); Krauss, Eric R CIV (US); Austin, Eileen M CIV DLA DISTRIBUTION (US); Webber, Michael C CIV DLA DISTRIBUTION (US); Mohler, Bradley L CIV DLA DISTRIBUTION (US); Cooks, Mary E CIV DLA AVIATION (US); Henry, David F CIV DLA INFO OPERATIONS (US); Ardrey, Tiffany M CIV DLA INFO OPERATIONS (US); New, Wesley L CIV DLA LAND AND MARITIME (US); Jones, Bonita C CIV DLA INFO OPERATIONS (US); Zalipsky, Christina N CIV DLA FINANCE (US); OConnell, Joseph M CIV DLA ACQUISITION (US); Taylor, Brian K CIV (US); Cilluffo, Lawrence J CIV DLA LAND AND MARITIME (US); Peterson, Lisa L CIV (US); Wall, Darren J CIV DLA DISTRIBUTION (US); Ahrens, Sean F CIV DLA LOGISTICS OPERATIONS (US); Hass, Teresa L CIV DLA FINANCE (US); Carter, Raasheed D CIV (US); Santos, Richard A Jr CIV (US); Frey, Joseph E CIV DLA LOGISTICS OPERATIONS (US); Hall, Darryl M CIV (US); Meier, Richard A CIV DLA LOGISTICS OPERATIONS (US); Bailey, Rita R CIV DLA DISTRIBUTION (US); Pleasant, Kandesha D CIV DLA HUMAN RESOURCES (US); ORourke, Michael P CIV DLA LAND AND MARITIME (US); Grant, Carroll M CIV DLA FINANCE (US); Diggs, Deneen L CIV DLA DISTRIBUTION (US); Mathias, Robert C CIV (US); Tolbert, Donald L Jr CIV (US); Gossard, Aron M CIV DLA DISTRIBUTION (US); Foster, William J CIV DLA LAND AND MARITIME (US); Williamson, Allen L CIV DLA INFO OPERATIONS (US); Crone, Lashana Q CIV DLA **HUMAN RESOURCES (US)** 

Subject: OPEN SEATS: Applied HRM; July 25-29, 2016 in Columbus, OH (offering #47310)

Good Morning Level 3 Participants,

\*\*\*\*If you have previous completed the Applied HRM class or are currently registered for an upcoming session you may disregard the below email.\*\*\*\*

We have an opportunity for those of you that have not yet taken or scheduled the mandatory Applied HRM class. We have been notified that we have the ability to fill seats in the upcoming Applied HRM course scheduled in Columbus, OH

from July 25 - 29, 2016 (offering #47310). This class was previously reserved for military students and not on the Level 3 calendar. Please utilize this opportunity to schedule a seat if you are available as the seats in the scheduled Level 3 courses are almost gone for the FY. The FY17 calendar for Level 3 will not be available until August. Contact your forward presence POC listed below to register and secure your seat in the July class.

Forward Presence POC:

Carolyn Smith - J6, Document Services, DLIS, D, Strategic Materials, Energy, DSCO

Marvin Edwards - Aviation, J8, DORRA

David Brown - Distribution

Carollyn Harvey - Land and Maritime

Sue Anderson/Cindy Cole - Installation Support, Disposition, LESO

Jef Cramer - Troop Support

Best,

Sheryl

Sheryl Linzell, Jackie Nelson and Janeisha Mitchell Supervisory Certificate (Level 3) Program Managers DLA Human Resources Services, DLA Training

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